Clarifications for Pre-Response Queries - Ref: CO/ITD/CDC/635/2016-17 dated 21.04.2016 – EOI for Implementation of Middleware Solution

S. No.	Page #	Point / Section #	Main Section Name	Clarification point as stated in Corrigendum document	Vendor requests	Bank's Reply
1	General				As it is a very short notice given by the bank, request the bank to postpone the pre-bid meting by a couple of days	Pre-Response meeting was held as scheduled
2	General				Request the bank to consider our request for postponement of the submission date for 3 weeks from the date of pre-bid response so that we have ample time to respond	Last date for submission of Response document has been extended from 05.05.2016 to 13.05.2016
3	General				Request to extend the last date of submission by at least 10 days.	
4	3		Expression of Interest (EOI)	Indian Bank invites expression of Interest (EOI) from reputed vendors/SI/applicant(s) for implementing a Middleware Solution for integrating and interfacing various internal software applications and External partners of the Bank	Is it only to implement a middleware solution or the bank also intends to interface with external/regulatory bodies like SFMS, RBI, SWIFT etc., for payments?	When a middleware is implemented, it is expected to interface with external partners / Regulatory bodies / other payments interfaces.
5	3		Expression of Interest (EOI)	Indian Bank invites expression of Interest (EOI) from reputed vendors/SI/applicant(s) for implementing a Middleware Solution for integrating and interfacing various internal software applications and External partners of the Bank	Request the bank to list the internal software applications and external partners of the Bank and the reason behind interfacing each of these systems using a middleware solution	The full list of the internal/external software applications would be provided after the EOI stage (i.e. during the RFP stage)
6	8	10 e)	Present Technology landscape in the bank - Indicative	Corporate and Retail internet Banking solution	Currently what is the solution the bank if using for Corporate and Retail banking?	

इंडियन बैंक / INDIAN BANK
कॉ.का / C.O.
आईटीडी / ITD
चेन्नै / CHENNAI-600 014.

Clarifications for Pre-Response Queries - Ref: CO/ITD/CDC/635/2016-17 dated 21.04.2016 – EOI for Implementation of Middleware Solution

7	General				Request the bank to come out with a detailed scope of the EOI so that a suitable solution can be offered	The detailed scope of work will be provided as part of t he RFP after completion of EOI process
8	4		Eligibility Criteria	The Applicant should have satisfactorily Implemented middleware solution and its support services in at least one public sector bank in India	The Applicant should have satisfactorily Implement middleware solution and its support services in at least one public sector / Commercial bank in India	The applicant should have satisfactorily implemented middleware solution and its support services in at least one Government dept /scheduled commercial bank/ public sector insurance company or equivalent in India.
9				The applicant should have satisfactorily implemented middleware solution and its support services in at least one public sector bank in India	The Applicant/OEM should have satisfactorily Implement middleware solution and its support services in India.	
10	4	4.4		The applicant should have satisfactorily implemented middleware solution and its support services in at least one public sector bank in India	We request the bank to consider the applicants experience in implementing middleware and its support services in at least one public sector bank/ insurance organizations as this is a relatively new trend in the Banking industry & similar work experience in a public sector Insurance company should be considered as valid eligibility.	
11			Eligibility Criteria	Turnover of 25 Crores	Turnover of 20 crores	Please adhere to the tender terms.

इंडियन बैंक / INDIAN BANK
कॉ.का / C.O.
आईटीडी / ITD
चेन्नै / CHENNAI-600 014.

12	5	5.f	EOIs should also include the following	* Implementation Plan* Maintenance and Management Plan* Hardware & Software Requirements* Any other components that will be provided by the applicant for the solution to work* Licensing Metrics	Kindly elaborate the documentation required on the below points as these points will be submitted during the RFP stage after having a clear understanding on bank's requirement.* Implementation Plan* Maintenance and Management Plan* Hardware & Software Requirements* Any other components that will be provided by the applicant for the solution to work* Licensing Metrics	Current requirement is that the bidder would implement a stable middleware/system in the Bank for which the bidder has implementation experience. For the chosen solution details of the following are to be provided:- Implementation Plan : How does the bidder propose to implement a Middleware solution in our Bank (The bidder need not be specific about source / targets)Maintenance and Management Plan : How does the bidder plan to manage and maintain the installation / implementation Hardware and Software Requirements: As per the architecture proposed for the middleware solution, the Hardware and software proposed for the implementation with all features and other components to be provided.Licensing Metrics : License Metrics and Licenses of software/ solution/application to be listed with the metrics proposed.

इंडियन बैंक / INDIAN BANK
कॉ.का / C.O.
आईटीडी / ITD
चेन्नै / CHENNAI-600 014.