



INVITATION OF TENDER

EMPANELMENT OF VENDORS FOR ANNUAL MAINTENANCE AND RATE CONTRACT FOR FIRE EXTINGUISHERS IN BRANCHES/OFFICES OF INDIAN BANK UNDER ZONAL OFFICE SALEM

Tender Documents Availability: 31 Jan 2025

Last date of Submission of Tender: 14 Feb 2025 till 15:00 PM Date

of Technical Bid Opening: 14 Feb 2025 16:30 PM

Date of Financial Bid Opening: Will be intimated to the eligible Vendors by email.

Tender Bid Document Availability	Bidding Document can be downloaded from website www.indianbank.in from 31 th Jan 2025
Pre Bid Query	Up to 03 Feb 2025 from 3:00 PM to 4:00 PM either telephonically or at Indian Bank Zonal Office Salem on Bank working day.
Last date of Submission of Tender	14 Feb 2025 till 03:00 PM
Date of Technical Bid Opening	14 Feb 2025 at 04:30 PM
Date of Financial Bid Opening	Will be intimated to the eligible Vendors by email/Phone
Contact Official	Zonal Security Officer, 9442700100.
Address for Communication & Submission of Bids	Security Department, Zonal Office Third Floor Dhivya Towers, Opposite Govt Super Speciality Hospital, Salem -636001.
Email ID	zosalem@indianbank.co.in
Cost of Documents	Nil
Earnest Money Deposit	Rs 6000/- (Rupees Six Thousand only) in form of Demand Draft in favour of 'Indian Bank' payable at Salem.

Important Terms

<u>Terms</u>	<u>Definitions</u>
Bank	Indian Bank
ZO	Indian Bank Zonal Office, Third Floor Dhivya Towers, Opposite Govt Super Speciality Hospital, Salem -636001.
Branch	Indian Bank Branch (including ATM site, if available) Under Zonal Office, Salem
Vendor/Bidder	Participating Company/Firm/Manufacture/Authorized dealer
OEM	Original Equipment Manufacturer
Bidder	A firm



NOTICE INVITING TENDER

EMPANELMENT OF VENDORS FOR ANNUAL MAINTENANCE AND RATE CONTRACT FOR FIRE EXTINGUISHERS IN BRANCHES OFFICES OF INDIAN BANK UNDER ZONAL OFFICE SALEM

1. Indian Bank, Zonal Office Salem invites sealed tenders from reputed Companies/ Firms for empanelment of vendors for annual maintenance and rate contract for Fire Extinguishers in the branches offices of Indian Bank under Zonal Office Salem, Tamil Nadu.
2. Indian Bank Zonal Office Salem has a network of 62 Branches and 01 Office buildings in Salem and Erode Tamil Nadu. The branches /offices function directly under the Zonal Office Salem.
3. The tender forms can be downloaded from our ~~website~~ www.indianbank.in.
4. Tenders are to be submitted in Two Bid system consisting of Technical bid and Financial bid in two separate sealed covers marked "Technical Bid" and "Financial Bid" and these two sealed covers will be put in another sealed cover subscribing "Offer for Annual Maintenance and rate contract for Fire Extinguishers in Branches/ Offices of Indian Bank under Zonal Office Salem".

The bids/proposal shall remain valid for 90 days from the date of submission of the bids. Incomplete tenders/ late tenders/ tenders not in the form specified are liable to be rejected. Address for submission of tenders:

Indian Bank Zonal Office Salem,
Third Floor Dhivya Towers,
Opposite Govt Super Speciality
Hospital, Salem - 636001

5. Indian Bank reserves the right to accept or reject in part or full of any or all the offers without assigning any reasons thereof. Tenders from agents/ brokers will not be accepted.

Assistant General Manager



INDIAN BANK ZONAL OFFICE SALEM GENERAL INSTRUCTIONS FOR BIDDERS

1. Indian Bank Zonal Office Salem, invites sealed quotations under two bid systems i.e. Technical Bid and Financial Bid, for empanelment of vendors for annual maintenance and rate contract for Fire Extinguishers in Branches/ Offices of Indian Bank under Zonal Office Salem as per the format enclosed in Annexure I to VI of this document. These will be put in separate sealed covers super scribed respectively as "Technical Bid" and "Financial Bid". Both sealed envelopes should be put in another sealed cover subscribed as "Offer for Annual Maintenance and rate contract for Fire Extinguishers in Branches/ Offices of Indian Bank under Zonal Office Salem". Any Financial bid found open for any reason shall make the bidder ineligible for participation.

2. Indian Bank Zonal Office Salem has a network of 62 Branches and 01 Office buildings in Salem and Erode Tamil Nadu. The branches /offices function directly under the Zonal Office Salem.

Eligibility Criteria

3. A vendor has to fulfil following eligibility criteria:

- a) The prospective Vendor should be a reputed manufacturer/ dealer/ sub-dealer of Fire Extinguishers.
- b) The prospective Vendor should have a Certificate of Registration with Registrar of Companies or Registrar of Firms or have a letter of proprietorship.
- c) The prospective Vendor should have a registered office in Tamil Nadu and sale service networks in the state of Tamil Nadu (priority will be given to vendors having service network in area of Indian Bank Zonal Office Salem. Furnish certificate issued under shop & establishment registration. The Bank may inspect the facilities of the Manufacturer/Firm/Company/Dealer/ Vendor to verify the genuineness and to ensure the conformity with the details given. (Details to be provided in Format Annexure II)
- d) The prospective vendor should have minimum 3 years of experience in dealing with Fire Extinguishers.
- e) There is no minimum limit to annual turnover. However, the prospective applicant/vendor should be in profit for last three years. (Relevant copies of Balance Sheets and IT return to be submitted).
- f) The prospective vendor should be registered under the appropriate authority for GST. Vendor should provide the GST PAN/ TAN Number etc. allotted by competent authority.
- g) The prospective vendor should have registrations with Sales Tax, GST, ESI & EPF.
- h) The prospective vendor should have requisite trade/manufacturing/Factory License

from appropriate authority (BIS).

i) The manufacturer /dealer distributor should have never been blacklisted by any other public sector bank.

The vendor should have ability to commence service within 15 days from date of placement of order.

k) Vendors may be asked to submit copy of certification of equipment i.e. UL/CE/FCC, copy of document of authorization from manufacturer to Indian dealers and from Indian dealer to supplier undertaking that the cards supplied are original.

l) Vendor should have adequate technician in the field and well equipped after sale service centre at Salem/other cities of Salem and Erode to provide seamless services wherever required. The vendor should attend and repair the complaint /breakdown within 24 hours from reporting over email/telephone.

m) The Vendor will maintain all Fire Extinguishers available earlier in the branches /offices at the quoted rates.

3. **Selection Process:** Offers will be evaluated in the following stages:

(a) **Stage I** Offers will be evaluated against the stipulated minimum eligibility criteria. Offers not complying with the eligibility will be rejected summarily.

(b) **Stage II** Short listing of Vendors/Firms/Suppliers will be based on the evaluation of the technical requirement complied with Tender document and satisfactory feedback from the reference sites and other clients of the vendors.

(c) **Stage III** The price bids of only short listed vendors (who qualify in technical evaluation) will be opened. The Bank can split the order amongst the vendors who have been identified as LI, L2 and/or L3 Bidder. Bank at its sole discretion may also choose to allocate the order up to maximum of 3 bidders provided the qualified bidders are willing to match the LI Price. For number of vendors to be empanelled, Bank's decision will be final.

Empanelment can be for 3 years maximum. Work order will be served for a period of one year and reviewed after every one year based on the feedback received from branches regarding services provided.

(d) **Technical Bid**

(i) Technical bid shall be in a separate sealed envelope & it should be subscribed in bold "Technical Bid".

(ii) Technical Bid should contain Annexure I (Application), Annexure II (General Information), Annexure III (List of Enclosures), Annexure IV (Certificate of Undertaking) and Annexure V (Technical Specifications), cost of application Demand Draft and Earnest Money Deposit (EMD) Demand Draft. (iii) The selection/short listing of the applications so received will be done by carrying out evaluation and checking of various parameters/ criteria fixed by the Bank/Committee.

- (iv) The Technical bids shall be opened at scheduled time as mentioned above or any suitable date as decided by the Banks committee for the purpose. If any change in the date will be intimated by email/Mobile of the bidders mentioned on the envelope.
- (v) An undertaking to be submitted that firm is capable of undertaking installation, repair and maintenance of Fire Extinguishers (including maintenance of existing Fire Extinguishers) in rural & far away areas where Bank Branches are located. (Annexure IV)
- (e) **Financial Bid (Annexure VI)**
- (i) Financial bid shall be submitted in a separate sealed envelope. It should be subscribed in bold "Financial Bid".
- (ii) Financial bids of only technically qualified shortlisted bidders will be opened.
- (iii) The financial bids should contain all relevant rates and charges (service charge/installation charge), taxes and the rates should be quoted in Indian Rupees only.
- (iv) The Bank may select multiple vendors for entering into rate contract and becoming L1 is not the only criteria.
- (v) Applicants to note that the rates quoted will be remain unchanged for three years.
- (vi) The empanelment is valid for one year and can be extended for another two years but one year at a time subject to satisfactory service and on the same terms and conditions. Interested bidder may arrange to submit their application duly complete in all respects in a sealed cover superscripted "Offer for Annual Maintenance and rare contract for Fire Extinguishers in Branches/ Offices of Indian Bank under Zonal Office Salem" and this envelope should contain two separate envelopes superscripted as:
- Envelope I: Technical Bid
Envelope 2: Financial Bid (Fire Extinguishers)
- (vii) The application must reach at Indian Bank Zonal Office Salem address on or before 14 Feb 2025 till 3:00 PM.

SCOPE OF WORK

A.AMC for Fire Extinguisher

- (a) Time is the Essence of Contract: The vendor requested to note that different kinds of Fire Extinguishers are already supplied to the Branches/ATMs/offices & if for any reasons the defect rectification/refilling/HPT of Fire Extinguishers is delayed the Bank's reputation and commitments will be affected and penalty stipulated as per liquidated damages will be levied with-out any requirement on the part of the Bank to establish the actual loss in monetary terms. This aspect shall be the terms of this tender and will be binding on the tenderer.
- (b) The vendor shall maintain, refill and pressure test the Fire Extinguishers and ensure that it works as per the tendered parameters.

(i) All the repairs and replacements of spares shall be carried out which are necessitated due to unserviceable condition of components as per tender stipulations upon written communication from the Bank. All the newly replaced components shall be invariably covered for the warranty period of one year and any malfunctioning of the component shall be replaced free of cost. However, the repairs and replacements necessitated by loss or damage due to misuse or accident, fire or natural calamities shall not be covered under the scope of AMC.

(ii) The vendor shall inspect the equipment at least once in a year as a part of preventive maintenance. This apart from any breakdown visits that may be required which may emanate in between the two preventive maintenance inspections.

(iii) The maximum breakdown time shall be 24 hours from the time of receiving the complaint over phone or by email. If the vendor is not in a position to set right the defect or repair and put back the Fire Extinguishers to working condition within 24 hours, a standby unit to suit the tender parameters should be provided immediately.

(iv) During the Preventive Maintenance the vendor shall inspect/ check the equipment and record the following in service report/log book, which shall be verified and confirmed by the bank's representative.

- a Fire Extinguishers: Any malfunctioning of the components.
- b Any other remarks regarding the positioning.
- c Any steps to be taken by bank for working of Fire Extinguishers.
- d All components must be cleaned properly for removal of Dust.

B. For Supply of Fire Extinguisher

(a) There are various kinds of first-aid firefighting appliances and the selection thereof is made according to the nature and type of fire. The appliances should be placed in conspicuous positions, preferably near the gates and readily accessible for immediate use. If fixed to the wall, the handle of the appliances should not be higher than 5 feet from the ground.

(b) Each branch/office have fire extinguishers of Foam Type 9 Ltr, ABC 4 Kg, CO2 4.5 Kg, CO2 2 Kg, ABC (Modular) 5 / 10kg should be provided at branches depending on size and layout. The exact requirement shall be intimated to the qualified bidder after submitting the report for our approval.

6. **Payment Terms:** No advance Payments shall be made against purchase order. Payment shall be made after delivery & installation of Fire Extinguishers as per site basis. The payment shall be made against delivery challans and invoices and commissioning reports duly signed by Branch Manager. The Annual Maintenance Charges will be paid **yearly** subject to satisfactory maintenance for the year. Vendors failing to render requisite maintenance service visits shall be paid only on the pro-rata basis for the number of mandatory service visits. **AMC charges shall be paid from Zonal Office Only.**

7. **Terms and Conditions of Contract:**

Indian Bank's Right to accept/reject any or all application:

- (i) Indian Bank reserves the right to accept/reject any or all applications and to annul the rate repair contract process at any time prior /after the Tender Process without assigning any reason thereof. The decision of the Bank, in this regard shall be final and binding on all concerned.
- (ii) Indian Bank reserves the right to split and distribute the service area work among the participating bidders partly or fully amongst the bidders agreeing to work upon the lowest quoted rates. Indian Bank reserves the Rights to issue clarifications, Addendum and corrigendum etc.
- (iii) Discrepancies or omission, if found by any bidder, in the terms and conditions of the Tender document or if any clarification is sought by the bidder, a written request to the application inviting authority for correction/clarification or interpretation can be submitted up to 04:00 PM, 14 Feb 2025 at zosalem@indianbank.co.in. Indian Bank can issue clarifications, addendums or corrigendum etc. at any time. The same shall be published in the Bank's Website. The bidders are advised to regularly visit the Bank's website

8. **Conditions for Application Rejection /Cancellation:**

- (i) Any effort by bidder/applicant to influence Indian Bank's decisions on evaluation and registration process may result in rejection of application or cancellation of registration.
- (ii) Conditional applications will not be considered and will be rejected summarily.
- (iii) Submission of false/fake documents or if the information provided by the bidder is found to be incorrect/ misleading at any stage/ time during the rate contract process or thereafter may lead to rejection of application.
- (iv) Applications received by Indian Bank after the last date and time prescribed in, the Tender Notice/ Application without signature of authorized person/incomplete applications shall be rejected.
- (v) Malpractice/attempt to influence /Manipulation of rates by itself or by cartelization shall be viewed seriously and the bidder(s) will be summarily rejected.
- (vi) If the bidders are found not complying with any of the eligibility criteria/ if the performance/ services of the bidder found to be sub-standard/ if the Bills raised by bidders are found false/ amplified/ manipulated results into cancellation of work.
- (vii) Any other grounds as decided by Indian Bank Management.

9. **Monitoring of Performance and other conditions:** The bidder's performance on the job will be constantly monitored for quality, adherence to the safety norms, labour /statutory regulations, conduct/discipline etc. while executing jobs. After deviations from stated conditions can led to appropriate deterrent action as deemed fit by Indian Bank. Indian Bank reserves the exclusive rights and absolute discretion to call for tenders for any job or otherwise as deemed fit from open market, even during the validity of the rate contract period. Successful rate contract by Indian Bank is no guarantee of any future award of contract or inclusion of a particular tender list.

10. Tender document can be downloaded from Bank's website www.indianbank.in Tender document will not be sent to any agency by post from our office. For registered under MSME are exempted from payment of cost of tender document and EMD as per Govt. guidelines.

11. **Earnest Money Deposit:** Earnest Money Deposit of Rs.6,000/- (Rupees Six Thousand Only), in the Salem must be submitted along with the offer. Offers not accompanied with Earnest Money Deposit of form of a demand draft issued by a scheduled commercial bank favouring Indian Bank, payable at Rupees Six Thousand will not be accepted. This amount will be forfeited if, having been selected by the bank for the job, the vendor refuses to accept any contract or having accepted the contract, fails to carry out his obligations mentioned therein. **Bank** Guarantee/FD/Cash/Cheque etc. in lieu of Earnest Money Deposit will not be accepted. No interest will be payable on the Earnest Money Deposit. The Earnest Money Deposit will be refunded to the unsuccessful vendors only on completion of the entire tender process and finalization of vendors. The Earnest money paid by the successful vendors will be released only after finalization of rate contract and submission of Performance Bank Guarantee.

12. **Performance Bank Guarantee:** The successful bidder will have to deposit Performance Bank Guarantee of Rs. 20,000.00 (Rupees Twenty Thousand only) in the form of Term Deposit drawn at Indian bank. Performance Bank Guarantee is to be furnished within 21 (twenty-one) days after notification of the award and it should remain valid for a period of 120 Days (One Hundred twenty days) beyond the date of completion of all contractual obligations of the contractor, including Defect Liability Period (DIP). The Performance Bank Guarantee will be forfeited and credited to the Bank's account in the event of a breach of contract by the contractor. It will be refunded to the contractor without interest, after he duly performs and completes all obligations under the contract but not later than 365 days of completion of the Defect Liability Period (DLP).

12. **Governing Law and Disputes:** The provisions of this tender shall always be subject to Government Notifications, any rules/ guidelines that may be in force from time to time. All disputes or differences whatsoever arising between the parties out of or in relation to the construction, meaning and operation or effect of these Tender Documents or breach thereof shall be settled amicably. If, however the parties are not able to solve them amicably, the same shall be settled by arbitration in accordance with the provisions of "Arbitration and Conciliation Act-1996" or any statutory modifications or re-enactments thereof and the rules made there under and for the time being in force, shall apply to the arbitration proceedings. The arbitrator shall be appointed with the mutual consent of both the parties. However, there is a provision of appeal if

either party is not satisfied with the arbitration award. During the arbitration proceedings the Vendor shall continue to work under the Contract unless otherwise directed in writing by the Bank or unless the matter is such that the work cannot possibly be continued until the decision of the arbitrator is obtained. Any appeal will be subject to exclusive jurisdiction of courts at Salem.

13. **Liquidate Damages:** Any delay in completion of work over the stipulated period will attract penalty of 0.5% of the contract value (site basis) per week subject to maximum of 10% of the contract value, The Bank reserve its rights to recover this amount by any mode, which includes adjusting from any payment to be made by the Bank to the Vendor.

14. **Validity period:** The successful bidder/firms/Vendors will remain in the list of the Bank for three (03) years from the date of contract or till the completion of next contract period at the Bank's own discretion (whichever is earlier).

(i) The rate contract will be valid for three (03) years. On successful completion of one year, renewal for second year subject to the satisfactory performance and review by security department. Revision of rates during the contract period will not be entertained by Bank apart from revision of government taxes and minimum wages act (central) subject to submission of proof.

(ii) Contract will be valid only, if all the eligibility criteria mentioned in the Tender Notice are fulfilled during the entire contract period.

(iii) If the service provided by the bidder is found to be poor and unsatisfactory or if at any point of time during the tender process it is found that the information provided by the bidder is false, the bank reserves the right to cancel the contract. Bank decision in this regard will be final.

15. **Availability of Spares:** Vendor should ensure that the spares for the product offered are available for at least 3 years from the day of installation of equipment. No obsolete equipment should be supplied to the bank.

16. **Patent Rights:** The supplier shall indemnify the purchaser against all third party claims of infringement of patent, trademark or industrial design rights arising from use of the Goods, or any part thereof in India. The supplier shall, at their own expense, defend and indemnify the Bank against all third party claims or infringement of intellectual Property Right, including Patent, trademark, copyright, trade secret or industrial design rights arising from use of the products or any part thereof in India or abroad. The supplier shall expeditiously extinguish any such claims and shall have full rights to defend it there from. If the Bank is required to pay compensation to a third party resulting from such infringement, the supplier shall be fully responsible for, including all expenses and court and legal fees. The Bank will give notice to the Supplier of any such claim without delay, provide reasonable assistance to the Supplier in disposing of the claim, and shall at no time admit to any liability for or express any intent to settle the claim. The Supplier shall grant to the bank a fully paid-up, irrevocable, non-exclusive license throughout the territory of India or abroad to access, replicate and use software (and other software items) if any, provided by the supplier, including-all inventions, designs and marks embodied therein in perpetuity.

17. **Termination for Insolvency:** The Bank may at any time terminate the Contract by giving written notice to the Bidder, if the Bidder becomes bankrupt or otherwise insolvent.
18. **Liability:** Vendor's aggregate liability under the contract shall apply to third party claims for bodily injury/electric shock (including death) and damage to real property (due to malfunction of equipment) and tangible personal property caused by vendor's gross negligence/lapse or due to below standard equipments used by Vendor. The Vendor shall be liable for any indirect, consequential, or special damages due to malfunction of the security equipments under the agreement/ purchase order.
19. **Warranty:** The offer must include on-site warranty from the date of installation and commissioning of the equipments however there should not be any additional cost for the warranty period. "No AMC" charge will be admissible in warranty period however service visit is mandatory during warranty period.
20. **Force Majeure:** Notwithstanding the above provisions, the successful bidder shall not be liable for penalty or termination for default, if and to the extent that it's delay in performance or other failure to perform its obligations under the contract is the result of an event of Force Majeure. For purposes of this clause, "Force Majeure means an event beyond the control of the Bidder and not involving the Bidder's fault or negligence and not foreseeable. Such events may include, but are not restricted to, wars or revolutions and epidemics. If a Force Majeure situation arises, the Bidder shall promptly notify the Bank in writing of such condition and the cause thereof. Unless otherwise directed by the Bank in writing, the Bidder shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means of performance not prevented by the "Force Majeure" event.
21. **Nuisance:** The Vendor shall not at any time do cause or permit anyone to or cause any nuisance on the site or do anything which shall cause unnecessary disturbance of inconvenience to the Bank, Owners, Tenants or occupier of other properties near the site and to the customers/public generally.
22. **No commitment to accept lowest or any tender:** The Bank shall be under no obligation to accept the lowest or any other offer received in response to this notice and shall be entitled to reject any or all offers without assigning any reasons whatsoever. The bank will have right to opt for any new technology optimum for the Banks usage.
23. **Deliverables and Timelines:** The Vendor should ensure that the defects reported in the Fire Extinguishers or its components, software etc. supplied to the Bank on any working day are set right within one day. The defect will be reported by the office /branch directly to the vendor, may be in the form of oral, telephone, notice, email etc. or any other means of communication. The vendor shall generate a complain no. for tracking the complaint status. In case the system or any equipment cannot be repaired within the stipulated period, the vendor should provide a replacement till the system/equipment is returned duly repaired.
24. **Technical Specification:** As per Annexure V.

Application for participation in Tender for Annual Maintenance and Rate Contract for Fire Extinguishers in Branches/ Offices of Indian Bank under Zonal Office Salem

To,

The Assistant General Manager
Indian Bank Zonal Office Salem,
Third Floor Dhivya Towers,
Opposite Govt Super Speciality Hospital,
Salem - 636001

Dear Sir,

Subject: Application for participation in Tender for Annual Maintenance and Rate Contract for Fire Extinguishers in Branches/ Offices/ATMs of Indian Bank under Zonal Office Salem.

1. This has reference to the captioned subject, I/We have carefully read and understood the criteria mentioned in the Tender Notice released on the website of the Bank.
2. Accordingly, I/we now submit the application form duly completed in all respect & signed, together with certified copies of the requisite documents for participation in Tender for Annual Maintenance and Rate Contract for Fire Extinguishers in Branches/ Offices/ATMs of Indian Bank under Zonal Office Salem.
3. I/We confirm that all information given herein is true to best of my/our knowledge. I/We also understand and confirm that if any of the information given is found to be incorrect either fully or partially or any false/fake documents is submitted at any stage, you may reject the application summarily and also take any legal action as per law.
4. I/We agree that I/We have no objection if enquiries are made about the work listed by me /us herein above and or in the accompanying sheets.
5. It is also confirmed that. I/We hereby agree with all the Terms and Conditions laid down in the application/Tender documents.

Yours faithfully

Place:

Date:

Encl: Documents:

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Signature of Authorised
Signatory (Name & designation
of authorised signatory with seal
of the company)

GENERAL INFORMATION

SNo	Particulars of the Company	Details
1	Name of the Company	
2	Full Address	
3	Telephone and Mobile No	
4	Fax No	
5	Email Address	
6	Constitution of the Firm (Whether Proprietary/ Partnership/Pvt Ltd/Public Ltd.	
7	Name of the Proprietor/ Partner/ Managing Director	
8	Year of Establishment	
Technical Bid (Company Profile)		
9	<u>Registration with the Registrar of Co.</u>	
10	Name(s) of Contact Person (s) with address	
	'Registration with Tax Authority. a. PAN No. b. GST No. Attach latest one Return filed copy & GST Return filed copy.(Last one Year)	
	Balance sheet copies for last three years	
	Address of the Office/Service Centre in Tamil Nadu (Mention date of opening of office	
	Name & address of the Banker, Nature of facilities availed (if any) (Attach Banker's opinion letter on_ the Conduct of the Firm services).	
	Whether an empanelled vendor for RBI/ SBI/ Nationalized Banks	
	Do you have any presently running contract with Indian Bank/Public Sector Bank, If yes enclose performance report/work order of running contract	
<u>DETAILS OF REGISTRATION WITH OTHER BANKS</u>		
	Name of the Bank	
	Total No. of Systems supplied	
	Since when empanelled	

Place:

Date:

Signature of Authorised Signatory (Name & designation of authorised signatory with seal of the company)

List of Enclosures
(To be attached with Technical Bids)

SNo	Particulars of the Company	Details
1	Certificate of registration of Company/Dealership	
2	Certificate of registration with Income Tax & GST etc	
3	Details of Company registered office at Tamilnadu with names of employees address contact details email etc	
4	IT Return& GST return	
5	<u>Empanelled with Govt. organization/PSU/Banks etc. —</u>	
6	Presently running contract work order with Govt. organization/PSU/ Bank	
7	Experience of having Security Equipment maintenance contract with Indian Bank branches during Last three years	
8	STQC/ERTLETDC/ISO/BIS/DEALER certificate	
9	Customer reference (other than Indian Bank) if any	
10	Documentation product brochure, leaflets manuals warranty conditions etc	
11	Documents in support of any other information	

Place:

Date:

Signature of Authorised Signatory
(Name & designation of authorised signatory with seal of the company)

Certificate of undertaking to do work in Rural/far-away Branches & Offices

We certify that we are ready to provide Annual Maintenance, Repair, Supply & installation services for Fire Extinguishers installed (existing as well as new installation) in the urban/ Semi urban as well as rural and far away branches/offices of Indian Bank under Zonal Office Salem as per terms and conditions mentioned in the Tender documents.

Indian Bank Zonal Office Salem is free to take actions against the firm in case of any deficiency in our services. The actions will be binding upon us.

Place:

Date:

Signature of Authorised Signatory
(Name & designation of authorised
signatory with seal of the company)

**TECHNICAL SPECIFICATIONS FOR SUPPLY, INSTALLATION AND
MAINTENANCE OF FIRE EXTINGUISHERS**

The below mentioned specifications furnished are broad guidelines for Fire Extinguishers on the tenderers own design and manufactures standard system. Wherever the specifications are not furnished or specific, the specification shall be as per their respective UL standards as per the Bank's requirement and they shall not be diluted.

TECHNICAL SPECIFICATIONS

S No.	Item Description	Compliance(Yes/No)
1	ABC Fire Extinguisher (Capacity 4 Kg)	
2	CO2 type fire Extinguisher (Capacity 4.5 Kg)	
3	CO2 type fire Extinguisher (Capacity 2 Kg)	
4	ABC (Modular) (Capacity 5Kg)	
5	ABC (Modular) (Capacity 10 Kg)	
	Refilling (with Pressure Testing)	
1	ABC Fire Extinguisher (4 Kg)	
2	CO2 type fire Extinguisher (4.5 Kg)	
3	CO2 type fire Extinguisher (2 Kg)	
4	ABC (Modular) (5Kg)	
5	ABC (Modular) (10 Kgs)	
5	Warranty	
6	Wall Mounting Clamp for Modular (MFE)	
7	Wail Mounting Clamp for portable Fire Extinguishers	
9	AMC charges per year per branch/offsite ATM/offices (one visit per year and attend emergency calls for defect rectification) (AMC payment will be on yearly basis)	

- Vendors are required to specify Make and Model of all the equipment's quoted for. Technical Literature/ brochures regarding the products should invariably be provided along with technical part of the bid. The specification given in Annexure V is minimum requirement. Specification on the higher side is acceptable with minimum cost. Specification lower than the prescribed specification shall not be acceptable. Empanelment of vendors may be done on fulfilment of eligibility criteria and fulfilment of technical specification compliance.
- All components of Fire Extinguishers installed should be compatible to each other.
- Every extinguisher installed in premises shall be hydraulically pressure tested before refilling, certificate regarding HPT from authorized Government Agency is mandatory.

Place:

Date:

Signature of Authorized Signatory
(Name & designation of authorized
Signatory with seal of the company)

