

Request for Proposal (RFP) for Rate Contract for providing Digital Tax Collection Solutions for various Urban Local Bodies

(Reference: Bid Ref: CO/DB&FP/1402/R1/2024-25 Dated 03.09.2024)

NOTICE - II Addendum / Corrigendum

S.No.	Pg No/ Clause	Original Content		Amended Content	
		Particulars	Existing guidelines	Particulars	Revised guidelines
1	1	Last Date for receipt of bids	17.09.2024 03:00 PM	Last Date for receipt of bids	20.09.2024 11:00 A.M
2	1	Date and time of opening Technical bids	17.09.2024 03:30 PM	Date and time of opening Technical bids	20.09.2024 11:30 AM
3	5	Last Date of Submission/ Closing Date in Online Mode (Last Date of Submission of RFP Response)	17.09.2024 03:00 PM. for online bid document submissions.	Last Date of Submission/ Closing Date in Online Mode (Last Date of Submission of RFP Response)	20.09.2024 11:00 AM. for online bid document submissions.
4	5	Eligibility cum Technical Bid Opening Date	17.09.2024 03:30 PM	Eligibility cum Technical Bid Opening Date	20.09.2024 11:30 AM
5	63.Sect ion- Note:	Part-II Commercial Bid	Note: Bidder has to quote total cost of ownership (TCO) excluding taxes while submitting its commercial bid in Tender Wizard Portal. Further the reverse auction will also be conducted on the total cost of ownership (TCO) and bidder has to quote the same while participating in Tender Wizard Portal. The Bidder has to consider an approximate quantity of 50 units during the rate contract period valid till 31/03/2025, while submitting the	Part-II Commercial Bid	Note: Bidder has to quote total cost of ownership (TCO) excluding taxes while submitting its commercial bid in Tender Wizard Portal. Further the reverse auction will also be conducted on the total cost of ownership (TCO) and bidder has to quote the same while participating in Tender Wizard Portal. The Bidder has to consider an approximate quantity of 100 units during the rate contract period valid till 31/03/2025, while submitting the

			commercial bid. However, the actual nos. of order may vary.		commercial bid. However, the actual nos. of order may vary.
6	5(Point No 7)	Reverse Auction	The reverse auction will be conducted among those bidders who satisfy the eligibility criteria and qualify in technical evaluation.	Reverse Auction	The reverse auction will be conducted among those bidders who satisfy the eligibility criteria and qualify in technical evaluation. Further H1 elimination may be done, if more than 3 bidders are technically qualified.
8	26(Section 9.c)	Functional Specification (20 Marks)	Detailed in Annexure A.	Functional Specification (20 Marks)	Detailed in Annexure A.

Annexure A:

Existing Clause:

a. Functional Specification (20 Marks)

1 Marks for each module readily available in the bidder's solution. Bidder needs to mandatorily demonstrate the modules declared as available by the bidder as per the Functional Specification, else marks for the same will not be awarded

S. No	Modules	Available (Yes/ No)	Marks 1 Each
1	Property Tax Assessment & Billing Software		
2	Water Tax Assessment & Billing Software		
3	Wastage Tax Assessment & Billing Software		
4	License Management		
5	Advertisement & Hoardings		
6	Birth & Death Certificate and Marriage Registration Certificate		
7	Customer Management		
8	NOC for various purposes (Eg. Fire, Functions)		

9	Complaint and Grievance Management		
10	Community Hall Booking		
11	Citizen Facilitation Centre (CFC)		
12	Building Permission		
13	Citizen Centre Service Module		
14	Challan Management		
15	Report Management		
16	Customer Management		
17	Basic Geo Tagging		
18	Web based collection panel		
19	Website for Municipal Corporation		
20	Collection Module through WhatsApp		

Amended Clause:

b.Functional Specification (20 Marks)

1 Marks for each module readily available in the bidder's solution. Bidder needs to mandatorily demonstrate the modules declared as available by the bidder as per the Functional Specification, else marks for the same will not be awarded

S. No	Modules	Available (Yes/ No)	Mandatory/Desirable	Marks allotted	Marks obtained
1	Property Tax Assessment & Billing Software		Mandatory	1.5	
2	Water Tax Assessment & Billing Software		Mandatory	1.5	
3	Wastage Tax Assessment & Billing Software		Mandatory	1.5	
4	License Management		Mandatory	1.5	
5	Birth & Death Certificate and Marriage Registration Certificate		Mandatory	1.5	
6	Customer Management		Mandatory	1.5	
7	NOC for various purposes (Eg. Fire, Functions)		Mandatory	1.5	
8	Complaint and Grievance Management		Mandatory	1.5	

9	Report Management		Mandatory	1.5	
10	Customer Management		Mandatory	1.5	
11	Basic Geo Tagging		Mandatory	1.5	
12	Website for Municipal Corporation and Mobile Application(IOS and Android)		Mandatory	1.5	
13	Collection Module through WhatsApp		Desirable	0.25	
14	Advertisement & Hoardings		Desirable	0.25	
15	Community Hall Booking		Desirable	0.25	
16	Citizen Facilitation Centre (CFC)		Desirable	0.25	
17	Building Permission		Desirable	0.25	
18	Citizen Centre Service Module		Desirable	0.25	
19	Challan Management		Desirable	0.25	
20	Web based collection panel		Desirable	0.25	