



Bid Number/बोली क्रमांक (बिड संख्या)[:] GEM/2024/B/5274798 Dated/दिनांक : 09-08-2024

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण			
Bid End Date/Time/बिड बंद होने की तारीख/समय	26-08-2024 15:00:00		
Bid Opening Date/Time/बिंड खुलने की तारीख/समय	26-08-2024 15:30:00		
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)		
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Finance		
Department Name/विभाग का नाम	Department Of Financial Services		
Organisation Name/संगठन का नाम	Indian Bank		
Office Name/कार्यालय का नाम	Corporateoffice		
Total Quantity/कुल मात्रा	202		
Item Category/मद केटेगरी	Tablet Computers (Q2) (PAC Only)		
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)		
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No No		
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No		
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria, Certificate (Requested in ATC), OEM Authorization Certificate, Additional Doc 1 (Requested in ATC), Additional Doc 2 (Requested in ATC), Additional Doc 3 (Requested in ATC), Additional Doc 4 (Requested in ATC), Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer		
Bid to RA enabled/बिंड से रिवर्स नीलामी सक्रिय किया	Yes		
RA Qualification Rule	H1-Highest Priced Bid Elimination		
Type of Bid/बिंड का प्रकार	Two Packet Bid		

Bid Details/बिड विवरण		
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days	
Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No	
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation	

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाईजरी बैंक	State Bank of India
EMD Amount/ईएमडी राशि	60000

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%)/ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने).	39

- (a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।
- (b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

Indian Bank

Head Office, Assistant General Manager, IT Department, 66 Rajaji Salai, Chennai - 600001 (Indian Bank)

Splitting/विभाजन

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

MII Purchase Preference/एमआईआई खरीद वरीयता

MII Purchase Preference/एमआईआई खरीद वरीयता	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MCE Duraha as Bustana as (many)	Vas	
MSE Purchase Preference/एमएसई खरीद वरीयता	Yes	

Details of the Competent Authority approval for PAC

Competent Authority Approval document for PAC : <u>View Document</u>

Name of Competent Authority	General Manager (IT)	
Designation of Competent Authority	General Manager (IT)	
Office / Department / Division of Competent Authority	IT Department	
CA Approval Number	1153/A1	
Competent Authority Approval Date	2024-08-08 00:00:00	
Brief Description of the Approval Granted by Competent Authority	Approval was accorded for procurement of SAMSUNG make tablet	

- 1. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
- 2. Preference to Make In India products (For bids < 200 Crore):Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023.
- OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.
- 3. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is

validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

- 4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
- 5. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:
 - i. If number of technically qualified bidders are only 2 or 3.
 - ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
 - iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
 - iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
 - v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

Tablet Computers (202 pieces) (Under PAC)

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Make	samsung
Model	samsunggalaxytaba7litelte(t-225n)with3yearswarranty

Technical Specifications/तकनीकी विशिष्टियाँ

* As per GeM Category Specification/जेम केटेगरी विशिष्टि के अनुसार

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिंड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य	
Display	Display Size (Minimum) (Inch)	8, 9, 9.5, 10, 10.5, 11, 11.5, 12, 12.5, 7.9, 9.7, 12.9, 10.2, 10.1, 8.7 Or higher	
	Display Resolution (Pixels)	1280 x 720, 1280 x 800, 1366 x 768, 1920 x 1080, 2048 x 1536, 1800 x 1200, 2560 x 1600, 2732 x 2048, 2388 x 1668, 2224 x 1668, 2160vx 1620, 1920 X 1200, 1340 x 800 Or higher	
	Brightness (Minimum) (Nits)	390, 400, 412, 450, 500, 600 Or higher	
Operating System	Operating System Details	Android 10.0 or Higher, Android 11.0 or Higher, Android 12.0 or Higher, iOS 14.0 or Higher, iOS 15.0 or Higher, Android 13.0 or Higher Or higher	
Connectivity	Connectivity Type	Wifi + Cellular Or higher	
	Cellular Data Support	4G / LTE, VoLTE, 5G Or higher	
	GPS	Yes, No Or higher	
	AGPS	Yes, No Or higher	
Number of GSM SIM Available Cellular Voice Calling		1, 2 Or higher	
		Yes	

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिंड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य	
Processor	Processor Speed (Minimum) (GHz)	2.0 & higher, 2.1 to 2.3 Or higher	
	Processor Core (Number)	8 Or higher	
Memory	RAM Size (GB) 3, 4, 8 Or higher		
Storage	Internal Storage Capacity (GB)	32, 64, 128, 256, 512, 1024 Or higher	
Camera	Rear Camera (Mega Pixel)	5, 8, 12, 13 Or higher	
	Front Camera (Mega Pixel)	2, 5, 7, 8 Or higher	
General	Battery Capacity (minimum) (mAH)	5001 - 6000, 6001 - 7000, 7001 & higher Or higher	
Additional	OTG Cable	Yes, No Or higher	
Accessories (OEM / Third Party)	Docking Station	Yes, No Or higher	
	Compatible Carry Case	Yes, No Or higher	
	Compatible Smart Cover	Yes, No Or higher	
Compatible Active Stylus		Yes, No Or higher	
	Ear Phone	Yes, No Or higher	
Other Options	Availability of Mobile Device Management (MDM) Support	Yes, No	
	Mobile Device Management (MDM) License and Support (Year)	0, 1, 2, 3 Or higher	
	Mobile Device Management Hosting (MDM)	Cloud Based, On Premise, NA	
	Device Enrolment Program (DEP) License and Support (Year)	Yes, No, NA	
Warranty	Availabiliy of Service Centre for Warranty Obligation	State Level, District Level, None Or higher	
	OEM Warranty Period for Battery (Year)	1, 2 Or higher	
	OEM Warranty Period for Tablet (Year)	3 Or higher	

Additional Specification Parameters - Tablet Computers (202 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)		
On Site Warranty:	Bidder has to provide comprehensive warranty of three years from OEM for Tablet & its Battery. Further Bidder has to provide three years' onsite support for the Tablet & its Battery through OEM or OEM's authorized service provider. Letter from the OEM regarding the 3 years' comprehensive warranty including battery during warranty period should be submitted with Bid reference		
Rear Camera & Display of Tablet:	Rear Camera of Tablet should be minimum 8 Mega Pixel with a TFD Capacitive display resolution of 1280 * 800 pixels.		
USB Port of TAB:	USB Port of the proposed Tablet should be Type-C.		
Accessories to be provided with TAB:	Type-C to USB OTG cable to be provided with TAB. Compatible Smart Cover to be provided with TAB.		
Manufacturer's Authorization Form:	Manufacturer's Authorization Form (MAF) mentioning the GeM Bid Reference Number & Warranty Details should be submitted from OEM.		

^{*} Bidders offering must also comply with the additional specification parameters mentioned above.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Rikesh Ramakant Shah	600001,Indian Bank Head Office, Information Technology Department, Fourth Floor, 66 - Rajaji Salai, Chennai	202	45

Buyer added Bid Specific Additional Scope of Work

S.No.क्र.सं	Document Title	Description	Applicable/रिवर्स प्रभार के अनुसार जीएसटी i.r.o. Items
1	scope of work <u>View</u>	scope of work	Tablet Computers(202)

The uploaded document only contains Buyer specific Additional Scope of Work and / or Drawings for the bid items added with due approval of Buyer's competent authority. Buyer has certified that these additional scope and drawings are generalized and would not lead to any restrictive bidding.

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the

contract at the contracted rates. Bidders are bound to accept the orders accordingly.

2. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

3. Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

4. Generic

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

5. Generic

Malicious Code Certificate:

The seller should upload following certificate in the bid:-

- (a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-
 - (i) Inhibit the desires and designed function of the equipment.
 - (ii) Cause physical damage to the user or equipment during the exploitation.
 - (iii) Tap information resident or transient in the equipment/network.
- (b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

6. Generic

Manufacturer Authorization: Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

7. Generic

- 1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buver.
- 2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
- 3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

8. Generic

Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:

- i) The Seller fails to comply with any material term of the Contract.
- ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
- iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
- iv) The Seller becomes bankrupt or goes into liquidation.
- v) The Seller makes a general assignment for the benefit of creditors.
- vi) A receiver is appointed for any substantial property owned by the Seller.
- vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the

Purchase Order on the Seller.

9. Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

10. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

11. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

12. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

13. Warranty

Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide Comprehensive Warranty during the entire Standard warranty period as per contract. : The comprehensive warranty shall be covering the following scope

Tablet (including battery) along with Charger, OTG Cable and Cover (Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking)

14. Warranty

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG).Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imberse the cost of such service / rectification to the Buyer.

15. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

Bidder has to quote only Samsung Galaxy A7 Lite Tablet under the tender as per the te chnical specification asked. Bidder has to submit Manufacturer's Authorization Form (MAF) including the GeM Bid Reference Number & Warranty Details from OEM.

1. Eligibility Criteria

The bidder must satisfy the following eligibility criteria of bid document and should submit the required proof for the same:

 a) The Bidder must be an Indian Company/LLP/Partnership firm/Proprietorship firm registered unde r applicable Act in India and should be in existence in India for the last 3 years as on 31/03/2024 . (Documentary Proof to be submitted)

- b) The net worth of bidder firm should not be negative on 31/03/2024 and also should not have ero ded by more than 30% (thirty percent) in the last three years, ending on 31/03/2024. (copy of a udited financial statements/certificate from CA with Networth details of three financial years nee d to be submitted).
- c) The average annual turnover should be Rs.90 Lakh or above in last three financial years (2021-2 2, 2022-23 & 2023-24). (copy of audited financial statements/certificate from CA with Turnover d etails of three financial years need to be submitted).
- d) The Bidder or its OEM (themselves or through resellers) should submit proof of satisfactory supp ly of atleast **404 nos. of Tablets in single financial year** in any of the last three financial years (2021-22, 2022-23 & 2023-24) to Banks / Financial Institutions / Government Organizations in India. (copy of the purchase order along with satisfactory letters/delivery acceptance/Installation Certificate issued by the organizations to be submitted)
- e) The Bidder should not have been debarred/ blacklisted by the Govt. Departments/ Regulatory A gencies / PSU /Banks at the time of submission of bid. Bidder should also not have been insolven t / bankrupt at the time of bid submission. (Self-Declaration as per the format given in Annexure -I should be attached)
- f) The Bidder (including its OEM, if any) should either be Class-I or Class-II local supplier for the pro posed laptop as defined under Make-In-India Policy. (*Certificate of Local Content as per Make in India Guidelines from OEM need to be submitted as per Annexure-VIII*).
- g) Either the Bidder on behalf of Principal/OEM or Principal/OEM itself is allowed to Bid, however bot h cannot Bid simultaneously. Bidder must submit Manufacturer's Authorization Form (MAF) men tioning the GeM Bid Reference Number & Warranty Details from its OEM.
- h) The Bidder (including its OEM, if any) must comply with the requirements contained in O.M. No.F. No.6/18/2019-PPD, dated 23/07/2020 order (Public Procurement No. 1), Order (Public Procurement No. 2) dated 23/07/2020 and order (Public Procurement No. 3) dated 24/07/2020. (Bidder should submit declaration as per Annexure-VII in this regard and provide copy of registration certificate issued by competent authority wherever applicable).

Note: If 2023-24 Financial Statements of any bidder is unaudited then Bank would consider the CA Certificate for the provisional financial statements for FY 2023-24 along with an undertaking letter from the bidder that the 2022-23 Statements are not audited.

2. Payment Terms:

Ninety (90) % of the price of the Tablet will be paid upon delivery of the Tablet and on submission of invoice and proof of delivery and other relevant documents. The remaining Ten (10) % of the price of the Tablet will be paid after one month from the date of delivery and on successful working of the Tablet.

TDS, GST TDS and Penalty will be deducted from the payment, if applicable.

3. Timeline for the Project

The successful bidder has to deliver the ordered Tablet (with preinstalled OS and necessary softw are) within 45 days from the issuance of the order in GEM portal. In case of delay in delivery, liqui dated damages will be deducted as per the GEM's general terms & condition.

4. Insurance

The goods supplied under the Contract shall be fully insured against loss or damage incidental to t ransportation, storage and erection. The transit insurance shall be for an amount equal to 110 per cent of the invoice value of the Goods from "Warehouse to final destination" on "All Risks" basis in cluding War Risks and Strikes. In case the successful bidder is covering the goods under a Master Policy, bidder has to submit a declaration along with copy of master insurance stating that all the i tems are covered under the said master policy.

5. Scope of Work

- Ø Successful Bidder has to deliver and install the ordered Samsung TABs at the branches/offices of In dian Bank throughout India. Details of branches/offices & its quantity will be shared with the Successful Bidder after awarding the contract.
- Ø If any equipment supplied by the Bidder ceases to work during normal usage while in Warranty, the bidder has to replace the equipment at no cost to the Bank.
- Ø Comprehensive Onsite support to be provided by vendor/OEM directly in the location of installation during Warranty period.
- Ø Any other equipment, devices, software required to operationalize the equipment is to be provided without any financial implications.
- Ø Vendor has to provide single point of contact for support services.
- Ø During the contract period, the selected bidder is bound to do all hardware spares replacement wit hout extra cost to Bank covering all parts & labour from the date of acceptance of the items by Ind ian Bank at the respective locations i.e. On-Site Comprehensive OEM Warranty.
- Ø The successful bidder has to submit an undertaking on its letter head along with the delivered item s, signed by the authorized person, certifying that all the components/parts/assembly/software us ed in the proposed hardware are original/ new components/ parts/ assembly/ software and that no refurbished/duplicate/second hand components have been used or would be used.
 - 6. Apart from the documents asked with respect to eligibility criteria above, Bidder m ust submit following documents as per formats specified:
 - Bid Form (Annexure-I),
 - Bid security (Annexure-III)
 - 7. Successful bidder has to sign contract (Annexure-IV) & non-disclosure agreement (Annexure-VI) as per the format enclosed under buyer uploaded ATC document and submit the Performance Security in the form of Bank Guarantee (Annexure-V) as per the format enclosed under buyer uploaded ATC document.
- 16. Buyer Added Bid Specific ATC

Buyer uploaded ATC document Click here to view the file.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum

- issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for <u>attached categories</u>, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---