


अंचल कार्यालय ,सूरत 101-102, तृतीय तल वेस्ट फील्ड स्क्वायर, वेसु, सूरत-395007	 इंडियन बैंक Indian Bank इलाहाबाद ALLAHABAD	ZONAL OFFICE SURAT 101-102,3rd FLOOR WEST FIELD SQUARE SURAT-395007
ईमेल/Email:zosurat@indianbank.co.in फोन/Phone 02613512323, 02613512322		वेबसाइट/Website: <a href="http://www.indianbank.in">www.indianbank.in</a>

Indian Bank, Zonal Office, Surat invites quotations for AMC (Annual Maintenance Contract) of CCTV System already installed in our branches and offices.

You are requested to submit the same in a sealed envelope super scribing as "QUOTATION FOR AMC OF CCTV SYSTEM as per attached format.

Please Note that:

- (i) Quotation may be dropped in the box kept at **Zonal Office, Indian Bank, Westfield Square, Third Floor, Vesu, Surat- 07.**
- (ii) Last date for submission of quotation is **30 Jul 2024.**
- (iii) Award of contract will be with effect from 01.08.2024 for one year.
- (iv) Rates to be quoted on per branch per year basis however the payments to be made on quarterly basis (for example if rate quoted by firm is Rs 1000 per branch per year, the payments would be released after every three months @ Rs 250 per branch per quarter)
- (v) Bids will be opened on 30.07.2024 at 03.00 PM by the tender opening committee in front of the bidders who wished to be present during tender opening.
- (vi) The firm submitting bids must have official set up in Gujarat state. Priority would be given for Surat Based firm conforming other criteria of T & C.
- (vii) The firm must have the past experience of above systems in banking sector, documentary proof i.e. Purchase Order/Service Order shall be submitted along with the bids.
- (viii) Bank has the right to amend/postpone/cancellation of the bidding process.
- (ix) All entries in the bid form should be legible and filled correctly. If the space for furnishing information is insufficient, a separate sheet duly signed by the authorized signatory may be attached.
- (x) The bank will ascertain L1 firm on the basis of AMC charges and would give priority on Comprehensive AMC, however the bank may choose Non-Comprehensive AMC due to cost constraints.

Date: 09.07.2024

**MAINTENANCE SCHEDULE**  
**of CCTV SYSTEM**

1. Terms & Conditions for **COMPREHENSIVE AMC**:

- The firm will maintain all the CCTV System already installed in our branches under the Zone on quarterly basis at branch location and submit the report to Zonal Office.
- The firm will repair and/or replace the faulty parts **without claiming any extra charges**.
- Faulty parts are inclusive of NVR/DVR, Camera, POE switch, Power Supply etc.

2. Above comprehensive AMC will NOT include:

- Relocation of Alarm System in full or in part.
- Replacing or change of any working part (Panel/ Battery/Sensors, etc.) as per Bank's requirement.

3. Terms & Conditions for **NON-COMPREHENSIVE AMC**.

- The firm will carry out the Preventive Maintenance of the system.
- All small and minor parts to be repaired/replaced without claiming extra charges (Major parts such as NVR/DVR, Camera, Monitor are excluded)
- Four visits in an interval of 90days are mandatory.

4. Above AMC will be for a period of one year from 01.08.2024 to 31.07.2025.

5. All break downs / faults in systems will be attended immediately within 48 hours and **NO Extra payment** will be made for such break down calls.

6. AMC of CCTV Systems those are under warranty period will not be covered in above AMC.

7. In case a system is required to be taken to the workshop for major repair, a spare service unit to be provided and installed and should function until the original unit is replaced.

8. The AMC will be valid for one year. Based on market rate of products, the rate will be reviewed by the bank and if both parties agree on same then the contract can be extended for further period of another year or more.

9. The firm should have adequate technician and well equipped service center in Surat and/or other cities of Gujarat to attend breakdown calls in shortest possible time, the addresses of the service center provided by the firm will be verified by the Bank.

10. If the services provided by the firm is found to be unsatisfactory or if at any point of time during the contract it is found that the information provided by firm is false, the Bank reserves the right to terminate the contract.

**QUOTATION FOR COMPREHENSIVE/NON-COMPREHENSIVE AMC OF CCTV SYSTEM AND RATE CHART OF EQUIPMENTS**

<b>Sl. No.</b>	<b>Item description</b>	<b>Qty.</b>	<b>Basic Price</b>	<b>GST</b>	<b>Total</b>
1.	NVR 8 Channel (Hikvision)	1			
2.	IP camera 2 MP Bullet (IR) (Hikvision)	1			
3.	IP camera 2 MP Dome (IR) (Hikvision)	1			
4.	Mobile App based Stand Alone 360 Degree Camera with voice recording.	1			
5.	POE Switch 8+2 (Hikvision)	1			
6.	HDD 6 TB	1			
7.	Power Supply	1			
8.	Rack for Securing NVR/DVR and switch	1			
9.	Cable Cat6	PER METER			
10.	PVC Conduit pipe	PER METER			
11.	Installation Charges, if any				
12.	Yearly <b>Comprehensive AMC</b> charges for Existing CCTV System already installed in our Branches/Offices	1 yr			
13.	Yearly <b>Non-Comprehensive AMC</b> charges for Existing CCTV System already installed in our Branches/Offices	1Yr			
14.	Buy Back Price for Existing CCTV System already installed in our Branches/Offices (Excluding Hard Disc)	1			

Place:

Date:

Signature of authorized signatory with Seal

<b>S.No.</b>	<b>Branch Name</b>	<b>S.No.</b>	<b>Branch Name</b>
1	ABRAMA VALSAD	22	NAVSARI
2	ADAJAN SURAT	23	NEW ADAJAN SURAT
3	ALKAPURI BARODA	24	NEW ALKAPURI BARODA
4	ANKLESHWAR	25	PANOLI ANKLESHWAR
5	ATHWA LINES SURAT	26	PARVAT PATIYA SURAT
6	BARODA MAIN	27	RAJPIPLA
7	BARODA AJWA ROAD	28	SACHIN
8	BARODA MAIN RAJMAHAL ROAD	29	SALABATPUR SURAT
9	BARODA SAYAJIGANG	30	SILVASA
10	BHARUCH	31	SURAT MAIN
11	BHATAR SURAT	32	SURAT BOMBAY MARKET
12	DAMAN	33	VALSAD
13	DHARAMPUR VALSAD	34	VAPI IND ESTATE
14	FATEHGUNJ BARODA	35	VARACHHA SURAT
15	GOTRI BARODA	36	VASNA ROAD BARODA
16	KARELIBAGH BARODA	37	VESU SURAT
17	KATARGAM SURAT	38	MAPC SURAT
18	MAKARPURA BARODA	39	RAPC BARODA
19	MANJUSAR BARODA	40	CURRENCY CHEST BARODA
20	MAROLI	41	ZONAL OFFICE SURAT
21	NANA VARACHA SURAT		