

Amendments / Corrigendum to RFP for empanelment of Corporate Business Correspondent entities for BC Management Services

(RFP Ref no.: CO/FID/CBCRFP/1/2024-25 dated 24.07.2024)

Sno.	Section No., Heading, Clause Reference No.	Pg No.	Existing RFP Text	Amendment
1	Request For Proposal (RFP) For Empanelment of Corporate Business Correspondent (CBC) Entities For BC Management Services	1	Phone: +91-44-2813- 4507 / 4526/4529	Phone: +91-44-2813- 4507 / 4529
2	Schedule-A Important Dates and Information on RFP Submission Sl.No.3 Cost of RFP	7	<p>Non-refundable Rs.50,000/- (Rupees Fifty Thousand only) that can be transferred through e-transfer viz., NEFT/RTGS/ IMPS/UPI etc. one day prior to pre-bidding meeting date, towards cost of bid document in the following account number: Account No. : 98910000939 Account Name : RTGS INTERBANK/CASH SUSPENSE</p> <p>IFSC Code : IDIB000R021 Branch : Royapettah</p> <p>Narration / Ref. shall be “CO:FI CBC RFP Cost - <Name of the Bidder>”</p> <p>Mode of Submission: Online i.e., e-transfer. Micro and Small Enterprises (MSE) / Startups (recognized by DPIIT) Bidders, please refer Instruction to Bidders in Section-2 of this RFP.</p>	<p>Non-refundable Rs.50,000/- (Rupees Fifty Thousand only) that can be transferred through e-transfer viz., NEFT/RTGS/ IMPS/UPI etc. before submission of Bid, towards cost of bid document in the following account number: Account No. : 98910000939 Account Name : RTGS INTERBANK/CASH SUSPENSE</p> <p>IFSC Code : IDIB000R021 Branch : Royapettah</p> <p>Narration / Ref. shall be “CO:FI CBC RFP Cost - <Name of the Bidder>”</p> <p>Alternately, Cost of the RFP can be submitted by DD in favour of Indian Bank, drawn on Chennai from a Scheduled Bank on or after the date of RFP ie., 24.07.2024, along with the Bid Documents. Micro and Small Enterprises (MSE) / Startups (recognized by DPIIT) Bidders, please refer Instruction to Bidders in Section-2 of this RFP.</p>
3	SECTION-4 4.0. Terms and Conditions: 4.8 Performance Security: 4.8.2	65	<p>Within 15 days of issuance of work order i.e. Agreement with Bank for providing BC Management Services, the successful bidder becoming CBC shall furnish to the Bank the Performance Security equivalent to Rs.60,00,000 (Rupees Sixty lakhs only) in the form of Bank Guarantee validity for 69 months from the date of Agreement with the Bank (or a date specified by the Bank, which shall be close to the period mentioned) with further 12 months claim period from the Validity date</p>	<p>Within 15 days of issuance of work order i.e. Agreement with Bank for providing BC Management Services, the successful bidder becoming CBC shall furnish to the Bank the Performance Security equivalent to Rs.60,00,000 (Rupees Sixty lakhs only) in the form of Bank Guarantee validity for 69 months from the date of Agreement with the Bank (or a date specified by the Bank, which shall be close to the period mentioned) with</p>

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			<p>in the format as per Annexure-XI.</p> <p>Alternately, Successful Bidders may also submit Bid Security-EMD (Earnest Money Deposit) for Rs.60,00,000.00 (Rupees Sixty Lakhs only) in the form of a duly discharged Term Deposit Receipt (TDR) / Fixed Deposit Receipt (FDR) for a period of 81 months, with any branch of Indian Bank, in the name of “Indian Bank Corporate Office Financial Inclusion Department A/c M/s<name of the bidder>.....”, along with a declaration on Non-judicial stamp paper applicable for the place of bank branch, where the TD / FD is placed and duly Notarised, as per format in Annexure – XI (a), to be furnished.</p> <p>Relaxations if any, extended by GOI/Competent Authorities for furnishing Performance Guarantee shall be passed on to Eligible bidders.</p>	<p>further 12 months claim period from the Validity date in the format as per Annexure-XI.</p> <p>Alternately, Successful Bidders may also submit Performance Security for Rs.60,00,000.00 (Rupees Sixty Lakhs only) in the form of a duly discharged Term Deposit Receipt (TDR) / Fixed Deposit Receipt (FDR) for a period of 81 months, with any branch of Indian Bank, in the name of “Indian Bank Corporate Office Financial Inclusion Department A/c M/s<name of the bidder>.....”, along with a declaration on Non-judicial stamp paper applicable for the place of bank branch, where the TD / FD is placed and duly Notarised, as per format in Annexure – XI (a), to be furnished.</p> <p>Relaxations if any, extended by GOI/Competent Authorities for furnishing Performance Guarantee shall be passed on to Eligible bidders.</p>
4	SECTION-5 – 5.0 Eligibility Criteria 5.7 Net Worth of the Bidder	70	<p>A) Bidders not claiming benefits under MSE/Startup:</p> <p>(i) The Net Worth of the Bidder should be positive for the previous three financial years. i.e. as per Audited Financial Statements for the FY 2021-22, 2022-23 and 2023-24. If Audit has not been completed for the FY 2023-24, Chartered Accountant Certified Provisional Financial Statements shall be submitted by the bidder for the FY 2023-24. It is to be noted that immediately after completion of the Audit, self-attested Audited Financial Statements for the FY 2023-24 is to be submitted by the bidder separately.</p> <p>For arriving at the Average Net Worth, latest three FYs’ Audited Balance Sheets shall be considered and unaudited</p>	<p>A) Bidders not claiming benefits under MSE/Startup:</p> <p>(i) The net worth of the Bidder should not be negative on 31.03.2024.</p>

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			<p>Chartered Accountant Certified Provisional Financial Statements as on 31.03.2024 (if audit for 2023-24 is not completed) shall be taken for information purpose. If Audit is not completed for FY 2023-24, Audited Financial Statements for the FY 2020-21 shall have to be submitted for arriving at the Average Net Worth, latest three FYs.</p> <p>(ii) Minimum Net Worth should be Rs.5 Crore or more as on 31.03.2024, as per balance sheet for the FY 2023-24.</p> <p>(iii) The Annual report for the latest 3 years, to be submitted by Bidder.</p> <p>(iv) Net Worth of the bidder should not be negative as on 31.03.2022, 31.03.2023 & 31.03.2024 and should not have eroded by more than 30% in the FY 2021-22, FY 2022-23 & FY 2023-24.</p>	<p>(ii) Minimum Net Worth should be Rs.5 Crore or more as on 31.03.2024, as per balance sheet for the FY 2023-24.</p> <p>(iii) The Annual report for the latest 3 years, to be submitted by Bidder.</p> <p>(iv) Net Worth of the bidder should not have eroded by more than 30% since 01.04.2021.</p>
5	SECTION-5 – 5.0 Eligibility Criteria 5.7 Net Worth of the Bidder	71	<p>B) Bidders claiming benefits under MSE/Startup:</p> <p>(i) The Net Worth of the Bidder should be positive for the previous two financial years, as per Audited Financial Statements for the FY 2022-23 & FY 2023-24. If Audit has not been completed for the FY 2023-24, Chartered Accountant Certified Provisional Financial Statements shall be submitted by the bidder for the FY 2023-24. It is to be noted that immediately after completion of the Audit, self-attested Audited Financial Statements for the FY 2023-24 is to be submitted by the bidder separately.</p> <p>For arriving at the Average Net Worth, latest two FYs' Audited Balance Sheets shall be considered and unaudited Chartered Accountant Certified Provisional Financial Statements as on 31.03.2024 (if audit for</p>	<p>B) Bidders claiming benefits under MSE/Startup:</p> <p>(i) The net worth of the Bidder should not be negative on 31.03.2024.</p>

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			<p>2023-24 is not completed) shall be taken for information purpose. If Audit is not completed for FY 2023-24, Audited Financial Statements for the FY 2021-22 shall have to be submitted for arriving at the Average Net Worth, latest two FYs.</p> <p>(ii) The Annual report for the latest 2 years, to be submitted by Bidder</p> <p>(iii) Minimum Net Worth should be Rs.1 Crore or more as on 31.03.2024, as per balance sheet for the FY 2023-24.</p> <p>(iv) Net Worth of the bidder should not be negative as on 31.03.2022, 31.03.2023 & 31.03.2024 and should not have eroded by more than 30% in the last three years, viz., FY 2021-22, FY 2022-23 & FY 2023-24.</p>	<p>(ii) The Annual report for the latest 2 years, to be submitted by Bidder</p> <p>(iii) Minimum Net Worth should be Rs.1 Crore or more as on 31.03.2024, as per balance sheet for the FY 2023-24.</p> <p>(iv) Net Worth of the bidder should not have eroded by more than 30% since 01.04.2021.</p>
6	SECTION-7 7.0 Model Agreement / Service Level Agreement (SLA): (Indicative that may change at the time of Actual Agreement) 11.Security Deposit	89	<p>The CBC/ BF shall deposit with the Bank an amount of Rs.60,00,000/- (Rupees Sixty lakhs only) in the form of Bank guarantee from a Nationalized/Scheduled Commercial bank, other than Indian Bank, for the equal amount in lieu of the Security Deposit, validity for 69 months from the date of Agreement with the Bank with further 12 months claim period from the Validity date to be given as security as and by way of security for the due performance and observance by the CBC/ BF of all the stipulations, conditions and agreements contained in the Contract.</p> <p>Alternately, Successful Bidders may also submit Bid Security-EMD (Earnest Money Deposit) for Rs.60,00,000.00 (Rupees Sixty Lakhs only) in the form of a duly discharged Term Deposit Receipt (TDR) / Fixed Deposit Receipt (FDR) for a period of 81 months, with any branch of Indian Bank, in the name of “Indian Bank Corporate Office Financial</p>	<p>The CBC/ BF shall deposit with the Bank an amount of Rs.60,00,000/- (Rupees Sixty lakhs only) in the form of Bank guarantee from a Nationalized/Scheduled Commercial bank, other than Indian Bank, for the equal amount in lieu of the Security Deposit, validity for 69 months from the date of Agreement with the Bank with further 12 months claim period from the Validity date to be given as security as and by way of security for the due performance and observance by the CBC/ BF of all the stipulations, conditions and agreements contained in the Contract.</p> <p>Alternately, Successful Bidders may also submit Security Deposit (Performance Security) for Rs.60,00,000.00 (Rupees Sixty Lakhs only) in the form of a duly discharged Term Deposit Receipt (TDR) / Fixed Deposit Receipt (FDR) for a period of 81 months, with any branch of Indian Bank, in</p>

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			Inclusion Department A/c M/s<name of the bidder>.....”, along with a declaration on Non-judicial stamp paper applicable for the place of bank branch, where the TD / FD is placed and duly Notarised, as per format in Annexure – XI (a) , to be furnished.	the name of “ Indian Bank Corporate Office Financial Inclusion Department A/c M/s<name of the bidder>.....”, along with a declaration on Non-judicial stamp paper applicable for the place of bank branch, where the TD / FD is placed and duly Notarised, as per format in Annexure – XI (a) , to be furnished.
7	ANNEXURE –VII PRE-QUALIFICATION ELIGIBILITY CRITERIA & COMPLIANCE 7.a) Criteria	119	(i) The Net Worth of the Bidder should be positive for the previous three financial years. i.e. as per Audited Financial Statements for the FY 2021-22, 2022-23 and 2023-24. If Audit has not been completed for the FY 2023-24, Chartered Accountant Certified Provisional Financial Statements shall be submitted by the bidder for the FY 2023-24. (ii) Minimum Net Worth should be Rs.5 Crore or more as on 31.03.2024, as per balance sheet for the FY 2023-24. (iii) Net Worth of the bidder should not be negative as on 31.03.2022, 31.03.2023 & 31.03.2024 and should not have eroded by more than 30% in the FY 2021-22, FY 2022-23 & FY 2023-24.	Bidders not claiming benefits under MSE/Startup: (i) The net worth of the Bidder should not be negative on 31.03.2024. (ii) Minimum Net Worth should be Rs.5 Crore or more as on 31.03.2024, as per balance sheet for the FY 2023-24. (iii) Net Worth of the bidder should not have eroded by more than 30% since 01.04.2021.
8	ANNEXURE –VII PRE-QUALIFICATION ELIGIBILITY CRITERIA & COMPLIANCE 7.a) Documents Required	119	(i) Audited Financial Statements for the FY 2021-22, 2022-23 and 2023-24. If Audit has not been completed for the FY 2023-24, Chartered Accountant Certified Provisional Financial Statements shall be submitted by the bidder. It is to be noted that immediately after completion of the Audit, self-attested Audited Financial Statements for the FY 2023-24 is to be submitted by the bidder separately. For arriving at the Average Net Worth, latest three FYs’ Audited Balance Sheets shall be considered and unaudited	(i) Audited Financial Statements for the FY 2021-22, 2022-23 and 2023-24. If Audit has not been completed for the FY 2023-24, Chartered Accountant Certified Provisional Financial Statements for the FY 2023-24, counter-signed by the Directors of the entity OR Provisional Financial Statements for the FY 2023-24 signed by the Directors of the entity to be submitted along with the Bid Document. It is to be noted that immediately after completion of the Audit, self-attested

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			Chartered Accountant Certified Provisional Financial Statements as on 31.03.2024 (if audit for 2023-24 is not completed) shall be taken for information purpose. If Audit is not completed for FY 2023-24, Audited Financial Statements for the FY 2020-21 shall have to be submitted for arriving at the Average Net Worth, latest three FYs. (ii) The Annual report for the latest 3 years, to be submitted by Bidder	Audited Financial Statements for the FY 2023-24 is to be submitted by the bidder separately. (ii) The Annual report for the latest 3 years, to be submitted by Bidder
9	ANNEXURE –VII PRE-QUALIFICATION ELIGIBILITY CRITERIA & COMPLIANCE 7.b) Criteria	120	(i) The Net Worth of the Bidder should be positive for the previous two financial years, as per Audited Financial Statements for the FY 2022-23 & FY 2023-24. If Audit has not been completed for the FY 2023-24, Chartered Accountant Certified Provisional Financial Statements shall be submitted by the bidder for the FY 2023-24. (ii) Minimum Net Worth should be Rs.1 Crore or more as on 31.03.2024, as per balance sheet for the FY 2023-24. (iii) Net Worth of the bidder should not be negative as on 31.03.2022, 31.03.2023 & 31.03.2024 and should not have eroded by more than 30% in the last three years, viz., FY 2021-22, FY 2022-23 & FY 2023-24.	Bidders claiming benefits under MSE/Startup: (i) The net worth of the Bidder should not be negative on 31.03.2024. (ii) Minimum Net Worth should be Rs.1 Crore or more as on 31.03.2024, as per balance sheet for the FY 2023-24. (iii) Net Worth of the bidder should not have eroded by more than 30% since 01.04.2021.
10	ANNEXURE –VII PRE-QUALIFICATION ELIGIBILITY CRITERIA & COMPLIANCE 7.b) Document(s) Required	120	(i) Audited Financial Statements for the FY 2022-23 & FY 2023-24. If Audit has not been completed for the FY 2023-24, Chartered Accountant Certified Provisional Financial Statements shall be submitted by the bidder for the FY 2023-24. It is to be noted that immediately after completion of the Audit, self-attested Audited Financial Statements for the FY 2023-24 is to be submitted by the bidder separately. For arriving at the Average Net	(i) Audited Financial Statements for the FY 2022-23 and 2023-24. If Audit has not been completed for the FY 2023-24, Chartered Accountant Certified Provisional Financial Statements for the FY 2023-24, counter-signed by the Directors of the entity OR Provisional Financial Statements for the FY 2023-24 signed by the Directors of the entity to be submitted along with the Bid Document. It is to be noted that

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			<p>Worth, latest two FYs' Audited Balance Sheets shall be considered and unaudited Chartered Accountant Certified Provisional Financial Statements as on 31.03.2024 (if audit for 2023-24 is not completed) shall be taken for information purpose. If Audit is not completed for FY 2023-24, Audited Financial Statements for the FY 2021-22 shall have to be submitted for arriving at the Average Net Worth, latest two FYs.</p> <p>(ii) The Annual report for the latest 2 years, to be submitted by Bidder.</p>	<p>immediately after completion of the Audit, self-attested Audited Financial Statements for the FY 2023-24 is to be submitted by the bidder separately.</p> <p>(ii) The Annual report for the latest 2 years, to be submitted by Bidder</p>
11	ANNEXURE –XVII LETTER FROM PUBLIC / PRIVATE SECTOR BANK / RRB	154	Out of (c), No. of Active BCs (as on 30.06.2023)	Out of (c), No. of Active BCs (as on 30.06.2024)