

Transform Assets





IB Corp SB Elite

An eLITe space to park your salary ..



Locker Agreements

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Home Loan

From house hunting to home sweet



Pre-Approved **Personal Loan**

Now, everything is possible..



Online MSME Loan renewal







Corporate Presentation

November 2023















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Indian Bank – India's 7th Largest Public Sector Bank





An Overview

- Rich legacy of more than 116 years
- E- Allahabad Bank got amalgamated into Indian Bank w.e.f 1st April 2020
- Indian Bank is the 7th Largest Public Sector Bank in the Country¹
- Comprehensive and diversified product portfolio providing the entire bouquet of financial services such as retail banking, wholesale banking, priority sector lending, Agri & MSME, International banking and treasury operations
- Wide Distribution Network (PAN India 21511 touch points): The Bank has 5,819 domestic branches including 3 Digital Banking Units (DBUs). The Bank has 3 overseas branches and 1 IFSC Banking Unit (IBU). Bank has a network of 4,866 ATMs and BNAs and 10,825 Business Correspondents (BCs)
- Specialized Verticals & Processing Centre: To garner low cost deposits, Bank has set up 51 RACs (liability verticals). The Bank has also set up 9 LCBs and 26 MCBs for corporate loans. There are 77 MAPCs and 72 RAPCs for RAM loan processing. 15 SAMs ,specialized branch for stressed accounts.
- Bank is also engaged in the business of merchant banking, brokerage, general insurance, ARC & RRBs through its subsidiaries/JVs/associates
- Domestic advances contribute 93.2% of total gross advances as of H1 FY24
- Government of India has a 79.86% stake in the bank (as of 30th Sept' 2023)
- New initiatives: Bank has so far launched 63 Digital Journeys⁴ under its Digital Transformation Program

Bonds	Rating Agency	Rating
AT 1	CARE, CRISIL	AA+
Tier 2	CARE, CRISIL	AAA

Outstanding Rating by India Ratings on Tier 2 Bonds issued by erstwhile Allahabad Bank is AA+

Indian Bank in numbers (As of Sept'23/For H1FY24)

Total Business:

INR 11.33 lakh Cr

10% YoY

Net Interest Margin (Domestic)²:

3.57%

142 bps YoY

NII:

INR 11,444 Cr

1 24 % YoY

GNPA | NNPA:

4.97% | 0.60%

233 bps | 90 bps

Book Value per share:

INR 328.13

13.30% YoY

Gross Advances:

INR 4.92 lakh Cr

12 % YoY

RAM Advances:

INR 2.86 Lakh Cr

12 % YoY

Operating Profit (PPoP):

INR 8,437 Cr

17 % YoY

Credit Cost²:

0.81%

♣ 120 bps YoY

ROA² | ROE²:

1.01% | 18.90%

1 29 bps | 490 bps YoY

Deposits:

INR 6.41 lakh Cr

↑ 9 % YoY

CASA:

40.11%

17 % YoY³

PAT:

INR 3,697 Cr

PCR incl. TWO | excl. TWO:

95.64% | 88.46%

↑456 bps | 778 bps YoY

CET1 | CRAR:

12.07% | 15.53%

¹As per Global Business, audited financial March 2023; ²Annualised; ³ YoY growth for total CASA deposits; TWO: Technical Write-Off

⁴Digital journeys refers to the digitalization of business processes related to sales/ servicing of Bank's products or services by integrations and automation

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Strong and Established Banking Franchisee





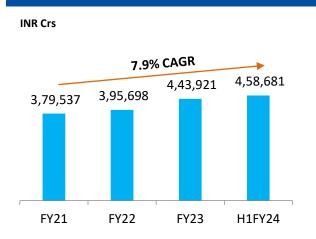


Diversified Asset Portfolio with a focus on RAM Assets





Domestic Gross Advances – Growth driven by Agriculture & MSME





Advances profile - Gradual Ramp up of RAM assets FY21 **H1FY24** 21% 18% 21% Retail 24% Agri 19% 17% MSME 42% 38% Corporate RAM assets: 62% RAM assets: 58% Retail 69,987 Retail 95,371 78,775 Agriculture Agriculture 1,10,404 **MSME** 70,180 MSME 80,116 Corporate 1,60,595 1,72,790 Corporate INR Cr INR Cr

Loans

	Retail Credit Growth											
Particulars (INR Cr)	FY21	FY22	FY23	H1FY23	H1FY24	YoY Growth						
Home Loan (including mortgages)	47,682	53,852	59,840	55,309	62,289	13%						
Vehicle Loan	3,649	4,198	5,377	4,625	6,291	36%						
Personal Loan	3,745	5,306	7,769	5,836	8,668	49%						
Other Retail Loans	14,911	17,077	18,100	17,885	18,123	1%						
Total Retail	69,987	80,433	91,086	83,655	95,371	14%						

Growth in retail advances were driven by vehicle &
personal loans

Particulars (INR Cr)	FY21	FY22	FY23	H1FY23	H1FY24	YoY Growth
Crop Loan	64,898	69,051	77,894	72,200	84,726	17%
Investment Credit	6,327	9,241	11,980	11,251	12,450	11%
Other Agri loans	7,550	9,808	12,063	11,763	13,228	12%
Total Agri Loans	78,775	88,100	1,01,937	95,214	1,10,404	16%

Agriculture Credit Growth

Growth in agriculture advances were driven by higher growth in crop loan segment

Particulars (INR Cr)	FY21	FY22	FY23	H1FY23	H1FY24	YoY Growth
Micro	29,303	30,648	34,160	31,580	35,783	13%
Small	30,442	32,176	33,814	33,063	33,092	0%
Medium	10,435	11,343	11,682	11,744	11,241	(4%)
Total MSME	70,180	74,167	79,656	76,387	80,116	5%

MSME Credit Growth

Growth in MSME advances were driven by growth in credit to micro enterprises

Diversified Advances Book aimed at reducing concentration risk





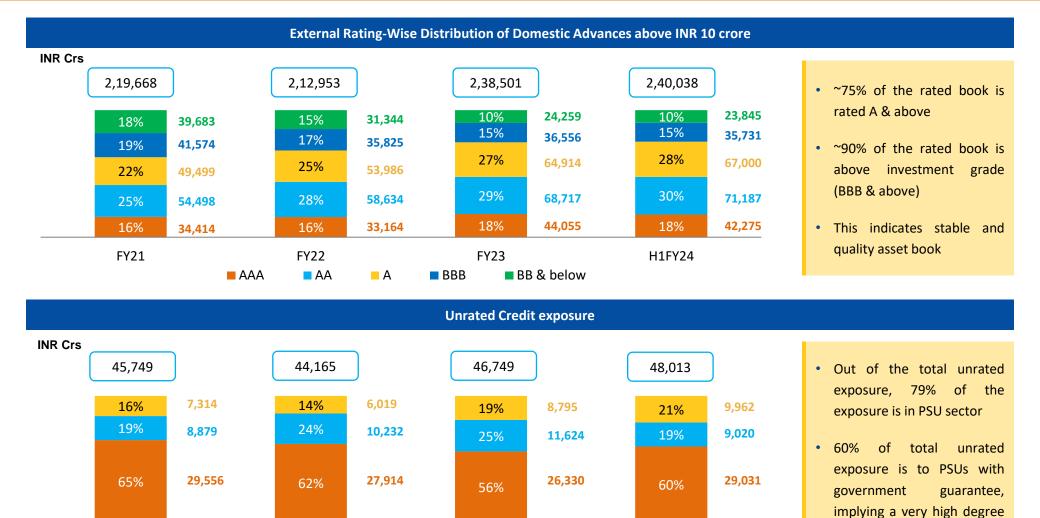
	F۱	/21	F	Y22	FY	23	H1FY24		
Particulars (INR Cr)	Outstanding	%mix to domestic advances	Outstanding	%mix to domestic advances	Outstanding	%mix to domestic advances	Outstanding	%mix to domestic advances	
Infrastructure	60,849	16%	58,521	15%	54,857	12%	55,999	12%	
of which 1. Power	18,238	5%	18,543	5%	20,271	5%	19,593	4%	
2. Ports & Roads	10,091	3%	9,011	2%	8,495	2%	9,133	2%	
3. Other Infrastructure	32,520	8%	30,967	8%	26,091	6%	27,273	6%	
Basic Metals	9,700	3%	8,006	2%	9,729	2%	9,911	2%	
Textiles	6,497	2%	7,196	2%	7,624	2%	8,005	2%	
Petroleum & Coal Products	6,761	2%	8,093	2%	9,934	2%	6,665	2%	
All Engineering	4,739	1%	5,246	1%	5,596	1%	6,416	1%	
Food Processing	8,720	2%	8,968	2%	9,170	2%	9,479	2%	
Trade	24,356	6%	22,806	6%	22,421	5%	23,921	5%	
Commercial Real Estate incl. LRD	6,489	2%	7,035	2%	13,980	3%	16,387	4%	
Home Loans/Auto Loans/Other Retail	69,987	18%	80,433	20%	91,086	21%	95,371	21%	
Agriculture	78,775	21%	88,100	22%	1,01,937	23%	1,10,404	24%	
NBFC	47,516	13%	51,130	13%	66,419	15%	56,652	12%	
Others	55,148	14%	50,164	13%	51,168	12%	59,471	13%	
Total Domestic Advances	3,79,537	100%	3,95,698	100%	4,43,921	100%	4,58,681	100%	

Improving Ratings Profile

FY21







of safety

H1FY24

Others

FY23

■ PSU without Govt guarantee

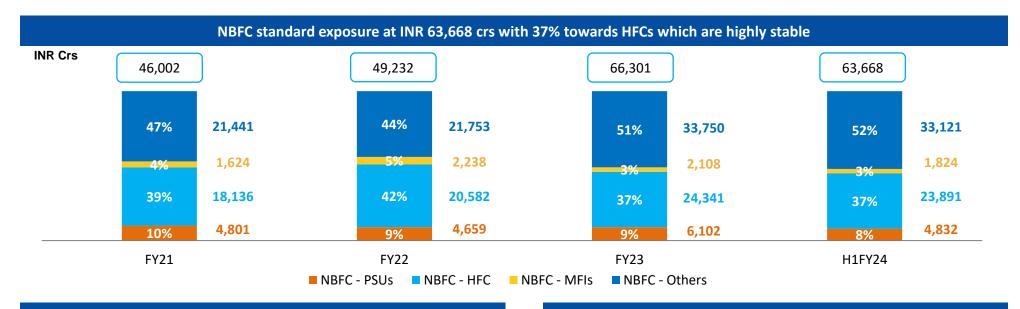
FY22

■ PSU with Govt guarantee

Exposure to NBFC sector is largely towards top rated firms





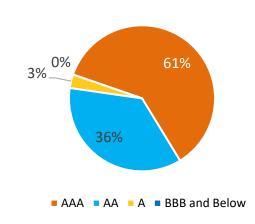


Rating wise distribution of NBFC (%) - H1FY24

48% 1% 43% AAA AA A BBB & Below

91% of the standard NBFC exposure of the bank is rated AA and above & 99% is rated A and above, indicating high degree of safety

Rating wise distribution of HFC (%) - H1FY24



97% of the standard HFC exposure of the bank is rated AA and above & almost 100% is rated A and above, indicating high degree of safety

Strong and growing deposit base

FY22



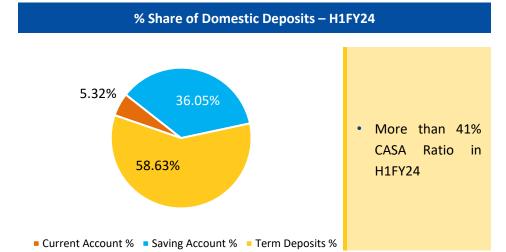


Deposits Have Witnessed A Healthy Growth INR Crs 7.2% CAGR 6,40,803 6,21,166 5,93,618 5,38,071

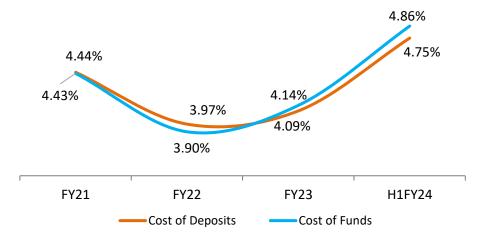
FY23

H1FY24

Particulars (INR Cr)	FY21	FY22	FY23	H1FY23	H1FY24	YoY Growth (%)
Domestic CASA deposits	2,27,027	2,47,089	2,60,239	2,39,984	2,56,482	7%
Domestic Current deposits	31,861	35,969	35,366	32,305	32,976	2%
Domestic Savings deposits	1,95,166	2,11,120	2,24,873	2,07,679	2,23,506	8%
Domestic Term Deposits	3,02,237	3,37,572	3,47,788	3,37,471	3,63,487	8%
Total Domestic Deposits	5,29,264	5,84,661	6,08,027	5,77,455	6,19,969	7%
Domestic CASA %	42.89%	42.26%	42.80%	41.55%	41.37%	-
Total Overseas deposits	8,807	8,957	13,139	11,405	20,834	83%
Total Deposits	5,38,071	5,93,618	6,21,166	5,88,860	6,40,803	9%









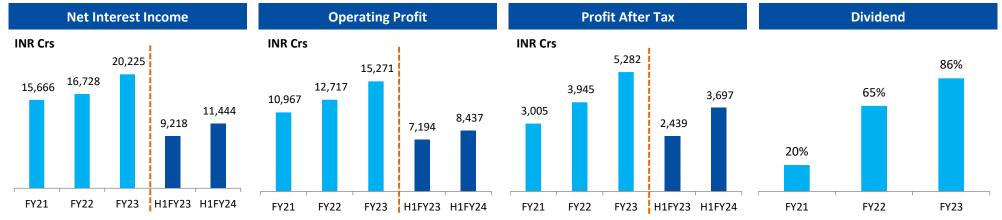
FY21

Consistent Financial Performance (1/2)





Particulars (INR Cr)	FY21	FY22	FY23	YoY Growth¹ (%)	H1 FY23	H1FY24	YoY Growth ² (%)
Interest Income	39,106	38,856	44,942	15.66%	20,864	26,793	28.42%
Interest Expense	23,440	22,128	24,717	11.70%	11,646	15,349	31.80%
Net Interest Income	15,666	16,728	20,225	20.91%	9,218	11,444	24.15%
Non Interest Income	5,650	6,915	7,143	3.30%	3,433	3,702	7.84%
Operating Income	21,316	23,643	27,369	15.76%	12,651	15,146	19.72%
Operating Expense	10,349	10,926	12,098	10.73%	5,457	6,709	22.94%
Operating Profit	10,967	12,717	15,271	20.08%	7,194	8,437	17.28%
Total Provisions	8,061	9,513	9,356	(1.65%)	4,277	3,291	(23.05%)
Profit Before Tax	2,905	3,204	5,915	84.61%	2,917	5,146	76.41%
Tax Provisions	(99)	(741)	633	-	478	1,449	203.14%
Profit After Tax	3,005	3,945	5,282	33.89%	2,439	3,697	51.58%



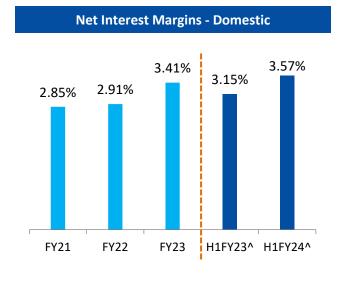
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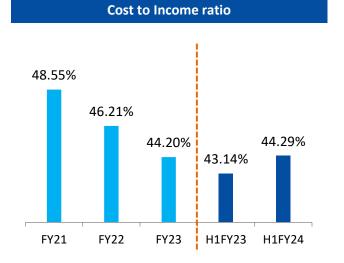


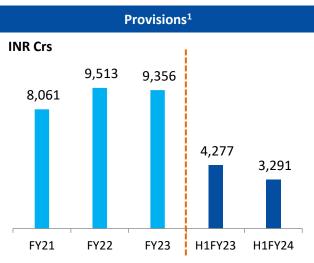
Consistent Financial Performance (2/2)

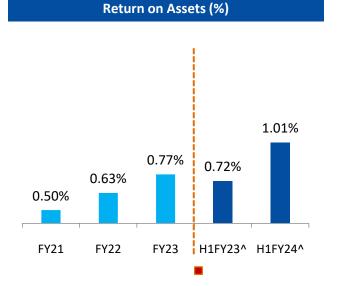


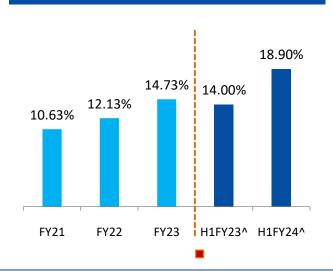




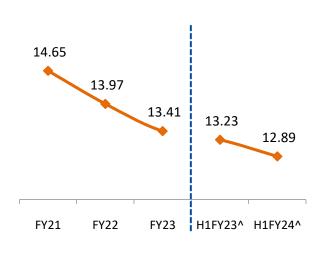








Return on Equity (%)



Leverage (Times)

Interest and Non Interest Income





Particulars (INR Cr)	FY21	FY22	FY23	YoY Growth¹ (%)	H1 FY23	H1FY24	YoY Growth ² (%)
Interest income on Advances	27,455	26,928	31,941	18.62%	14,539	19,633	35.04%
Interest income on investments	11,167	10,965	11,647	6.22%	5,663	6,433	13.60%
Other Interest Income	484	963	1,354	40.60%	662	727	9.82%
Total Interest Income	39,106	38,856	44,942	15.66%	20,864	26,793	28.42%
Profit on sale & revaluation of investments	1,695	1,283	294	(77.08%)	11	787	-
Recovery of bad debts	618	1,612	2,177	35.05%	891	688	(22.78%)
Fee Income	2,368	2,555	2,969	16.20%	1,351	1,476	9.25%
Forex Income	406	690	1,009	46.23%	669	286	(57.25%)
PSLC Commission	410	571	479	(16.11%)	398	321	(19.35%)
Miscellaneous Income	153	204	215	5.39%	113	144	27.43%
Total Non Interest Income	5,650	6,915	7,143	3.30%	3,433	3,702	7.84%
Total Income	44,756	45,771	52,085	13.79%	24,297	30,495	25.51%

Fee Income





Particulars (INR Cr)	FY21	FY22	FY23	YoY Growth¹ (%)	H1 FY23	H1FY24	YoY Growth ² (%)
Transaction Fees	690	700	704	0.57%	377	379	0.53%
Loan Processing charges	526	574	693	20.73%	310	338	9.03%
Commission on government business	74	77	76	(1.30%)	37	35	(5.41%)
Commission on LC/BG	387	408	461	12.99%	204	190	(6.86%)
Cross Selling	62	86	136	58.14%	49	66	34.69%
Income from PFMS Operations	15	25	44	76.00%	27	8	(70.37%)
Miscellaneous Fee Income	614	685	855	24.82%	347	460	32.56%
Total Fee Income	2,368	2,555	2,969	16.20%	1,351	1,476	9.25%

Interest Expense and Operating expense





Particulars (INR Cr)	FY21	FY22	FY23	YoY Growth¹ (%)	H1 FY23	H1FY24	YoY Growth ² (%)
Interest on deposits	22,221	20,936	23,184	10.74%	10,946	14,464	32.14%
Interest on borrowings	401	248	616	148.39%	251	124	(50.60%)
Other Interest expense	818	944	917	(2.86%)	449	761	69.49%
Total Interest Expense	23,440	22,128	24,717	11.70%	11,646	15,349	31.80%
Salary	4,018	4,837	5,403	11.70%	2,445	3,149	28.79%
Contribution for Employee	2,360	1,858	2,124	14.32%	871	1,147	31.69%
Total Staff Expense	6,378	6,695	7,527	12.43%	3,316	4,296	29.55%
Rent, Taxes & Lighting	603	614	621	1.14%	290	317	9.31%
Depreciation	633	597	529	(11.39%)	269	270	0.37%
Insurance	682	742	814	9.70%	397	425	7.05%
Travelling & Halting	143	196	219	11.73%	108	102	(5.56%)
Postage, Telecommunications, etc	117	110	96	(12.73%)	46	55	19.57%
Repairs & Maintenance	197	244	192	(21.31%)	73	116	58.90%
Printing & Stationery	58	85	99	16.47%	48	42	(12.50%)
ATM Issuer Fee paid	424	409	456	11.49%	209	253	21.05%
Other expense	1,114	1234	1545	25.20%	701	833	18.83%
Total Other Operating Expenses	3,971	4,231	4,571	8.04%	2,141	2,413	12.70%
Total Operating Expenses	10,349	10,926	12,098	10.73%	5,457	6,709	22.94%
Total Expenses	33,789	33,054	36,815	11.38%	17,103	22,058	28.97%

Provisions[^]





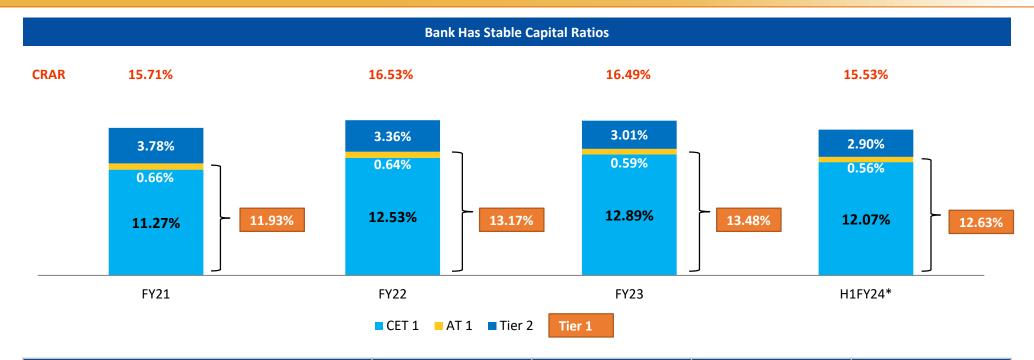
Particulars (INR Cr)	FY21	FY22	FY23	YoY Growth¹ (%)	H1 FY23	H1FY24	YoY Growth ² (%)
NPA – Advances	7,318	8,447	6,516	(22.86%)	4,002	1,848	(53.82%)
NPA – Investments	(1)	111	405	264.86%	366	24	(93.44%)
Standard Advances	469	962	2,295	138.57%	(139)	1,402	-
Others	275	(7)	140	-	48	17	(64.58%)
Total Provisions	8,061	9,513	9,356	(1.65%)	4,277	3,291	(23.05%)

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Capital Adequacy Ratio







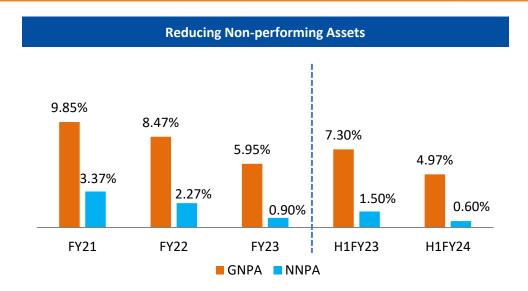
Particulars (INR Cr)	FY21	FY22	FY23	H1FY24*
Common Equity Tier 1 (CET 1)	33,609	38,725	42,984	42,680
Additional Tier 1	1,980	1,980	1,980	1,980
Tier 2	11,256	10,395	10,027	10,271
Total Capital	46,845	51,100	54,992	54,931
Total Risk Weighted Assets	2,98,097	3,08,938	3,33,582	3,53,719
CRAR (%)	15.71%	16.53%	16.49%	15.53%

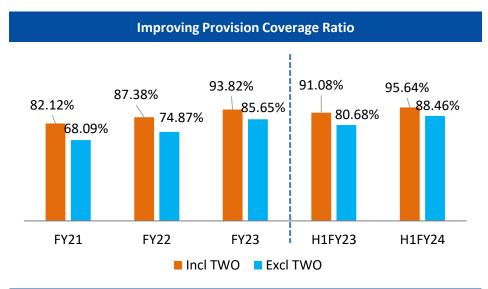
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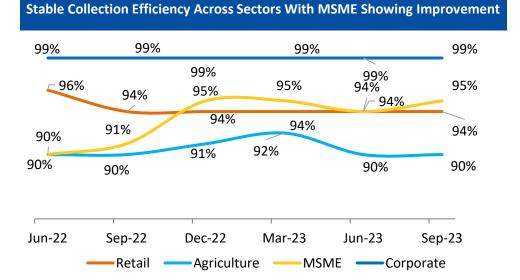
Improving Asset Quality (1/3)

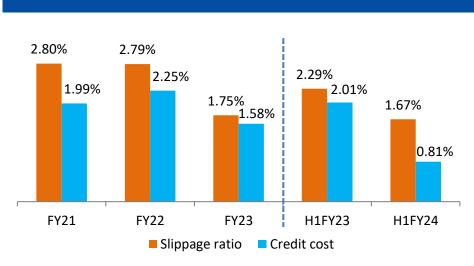












Falling Slippage Ratio & Credit Cost

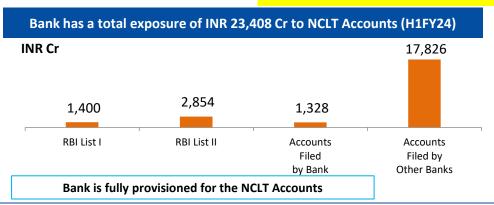
Improving Asset Quality (2/3)



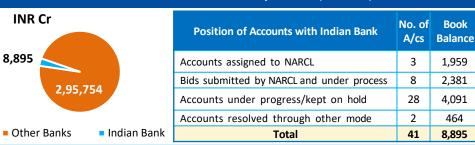


Movement of NPA								
Particulars (INR Cr)	FY21	FY22	FY23	H1FY23	H1FY24			
A. Gross NPA opening balance	41,998	38,455	35,214	35,214	28,180			
B. Additions	9,430	10,165	7,042	4,631	3,834			
of which Fresh slippages	9,152	9,807	6,642	4,356	3,730			
C. Reductions	12,973	13,406	14,077	7,887	7,526			
of which Recovery & Upgradation (1)	4,546	5,049	5,670	3,232	3,081			
Technical Write Off	7,586	7,057	7,189	4,186	4,130			
Normal Write off	841	1,290	1,052	470	316			
Exchange Difference	0	10	167	0	0			
Gross NPA Closing balance (A+B-C)	38,455	35,214	28,180	31,959	24,488			
Provisions & Others	26,184	26,365	24,136	25,784	21,661			
Net NPA	12,271	8,849	4,044	6,174	2,826			
GNPA %	9.85%	8.47%	5.95%	7.30%	4.97%			
NNPA %	3.37%	2.27%	0.90%	1.50%	0.60%			
AUC Recovery (2)	605	1611	2155	890	772			
MOI Recovery (3)	124	455	679	317	420			
Total Recovery (Cash + Upgradation) (1+2+3)	5,275	7,115	8,504	4,438	4,272			

Total Recovery is more than fresh slippages for FY23 and H1FY24







Indian Bank's NPA accounts identified by NARCL is less than 3% of total NARCL exposure

Book

1,959

2,381

4,091

464

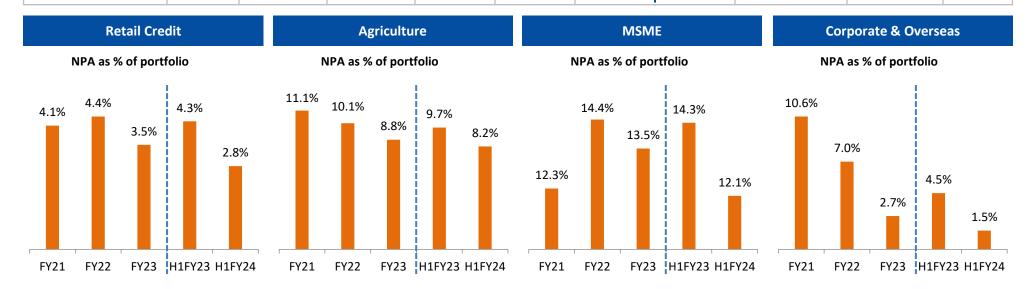
8,895

Improving Asset Quality (3/3)





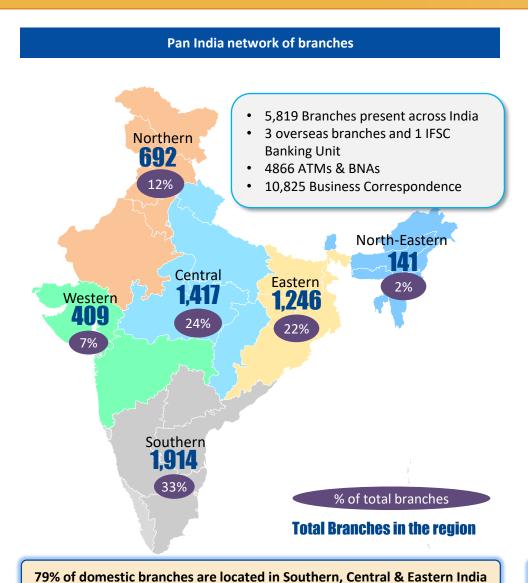
Sector-wise NPA										
Particulars (INR Cr)	FY21		FY22		FY23		H1 FY23		H1FY24	
	Gross NPA	% of portfolio	Gross NPA	% of portfolio						
Retail Credit, of which	2,883	4.12%	3,553	4.42%	3,168	3.48%	3,568	4.26%	2,645	2.77%
Home Loan	1,195	2.86%	1,402	3.01%	1,491	2.89%	1,487	3.08%	1,432	2.68%
Education Loan	991	21.15%	1,211	26.18%	919	19.88%	1,183	24.87%	608	13.43%
Vehicle Loan	183	5.03%	240	5.72%	243	4.52%	250	5.40%	160	2.54%
Agriculture	8,738	11.09%	8,884	10.08%	8,927	8.76%	9,269	9.73%	9,073	8.22%
MSME	8,647	12.32%	10,674	14.39%	10,767	13.52%	10,918	14.29%	9,691	12.10%
Corporate & Overseas	18,187	10.61%	12,103	7.00%	5,318	2.65%	8,204	4.49%	3,078	1.49%

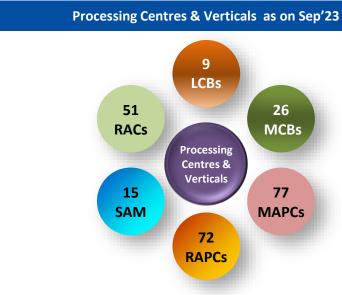


Pan India presence through a wide network of branches & touch points

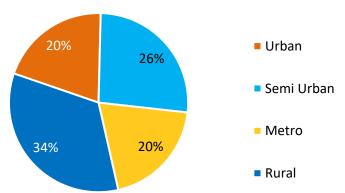












Well distributed across different tiers of cities

Experienced Management Team







Shri S. L. Jain
Managing Director & CEO

- Assumed charge as Managing Director and Chief Executive Officer of Indian Bank on 1st September 2021.
- Prior to this, he served as an Executive Director of Bank of Baroda where he played a pivotal role in the amalgamation process of Vijaya Bank and Dena Bank with Bank of Baroda.
- He is a Post-Graduate in Commerce, with a Professional Qualification of a Chartered Accountant, Company Secretary and CAIIB.
- He is Chairman of Universal Sompo General Insurance Company Ltd (USGICL), member of the Managing Committee of Indian Banks Association (IBA) and also heading the IBA Standing Committee on Corporate Credit and alternate Chairman of Committee on HR. He is heading the Education and Training Committee of IIBF and is also member of the Executive Committee of IIBF.
- He has 38 years of post-educational qualification experience including 6 years of industrial experience and 32 years of banking experience.



Shri Imran Amin Siddiqui Executive Director

- Assumed charge as Executive Director on 10th March, 2021.
- Prior to this, he was serving as General Manager of Indian Bank
- He is an Engineering Graduate from HBTI, Kanpur and a Certified Associate of Indian Institute of Bankers.
- He is on the Board of USGICL, Indbank Merchant Banking Services Ltd, Ind Bank Housing Ltd and NPCI.
- His present allocated portfolio includes Retail Assets, Treasury, International Banking, Trade and Forex, NRI Business and Rural Banking.
 - He is having a diversified experience of more than 35 years in the field of banking.



Shri Mahesh Kumar Bajaj

Executive Director

- Assumed charge as Executive Director on 21st November, 2022.
- Prior to this, he was serving as General Manager of Indian Bank
- He is a Postgraduate (M.Sc.) in Applied Mathematics and is also a Certified Associate of Indian Institute of Bankers.
- He is on the Board of USGICL and also member of Audit Committee of USGICL.
- His present allocated portfolio includes Resources (Liabilities) & Govt. Relationship, Wealth Management, Information Technology & Partnership, Digital Banking, Change Management and Digital Adoption, TMO, Recovery & Legal, Inspection & Audit.
- He has over 30 years of experience working in diversified areas both in India and Singapore.



Shri Ashutosh Choudhury
Executive Director

- Assumed charge as Executive Director on 3rd May 2023.
- Prior to this, he was serving as Chief General Manager & Group CRO of Punjab National Bank.
- He is MBA professional and is also a Certified Associate of Indian Institute of Bankers
 - His present allocated portfolio includes Corporate & Institutional Credit, Mid Corporate Credit, Cash Management Business including CMS Hub, Supply Chain Management, Finance, Investor Relations, Subs & JVs, Human Resources Management/ Development/ Training, Information Security.
- He has rich banking experience of more than 2 decades.



Shri Shiv Bajrang Singh
Executive Director

- Assumed charge as Executive Director on 9th October 2023.
- Prior to this, he was serving as Chief General Manager of Bank of India.
- He is Post Graduate and MBA professional. He is also a Certified Associate of Indian Institute of Bankers
- His present allocated portfolio includes MSME, Risk Management, Fraud Risk Management Operations, Credit Monitoring, Collections, Compliance, Planning, Financial Inclusion, Estate, Marketing, Security.
- He has rich banking experience of more than 3 decades.

Building a digital Bank





Digital Channels

Net Banking

Debit Cards

Mobile Banking

POS

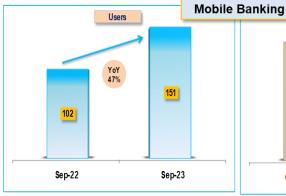
UPI

BHIM Aadhar

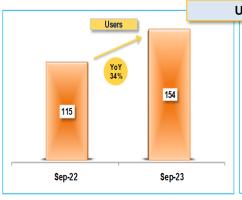
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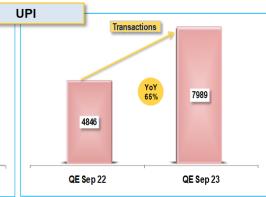
Credit Cards

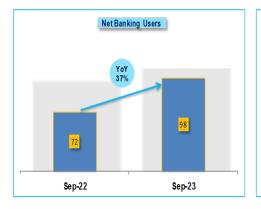
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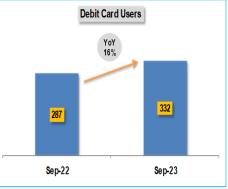


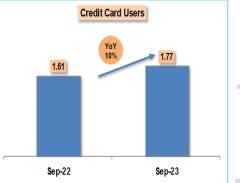














New Digital initiatives of the Bank





Retail

- Pre-Approved Personal Loans
- Home loans
- Vehicle loans
- Credit Card
- OD Against Deposits
- Jewel Loans
- ► OD Against Insurance

Agriculture

- Kisan Credit Card
- KCC Renewal
- Jewel Loans
- OD against Deposits

MSME

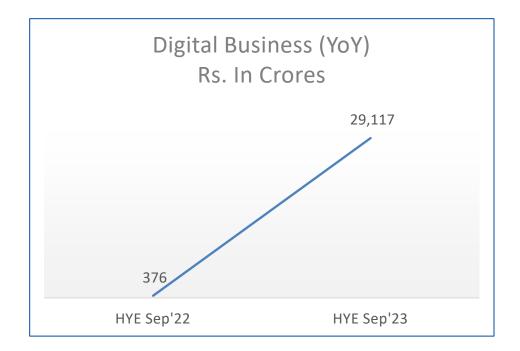
- ► IND GST Advantage
- Shishu MUDRA
- Jewel Loans
- OD Against Deposits
- MSME Renewal

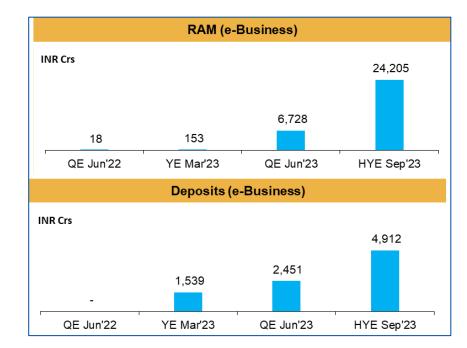
Liability Products

- ► Term Deposits ETB
- ► Term Deposits NTB

Third Party Products

- ► Universal SOMPO 2 Wheeler
- Universal SOMPO 4 Wheeler
- Universal SOMPO Health





Digital enablers and initiatives







Environmental, Social & Governance Initiatives





Promoting sustainable environmental practices



Deposits Policy on Green incentivizes ecofriendly investments



Certified Gold rated Green Corporate Office building



Installed Roof Top Solar Panels in Bank's own building



Replacing Diesel generators with Inverter to reduce carbon emission



Paperless Banking initiatives for internal communication. document management enhanced customer service



Energy Finance Green projects such as Wind-Power. Ethanol Solar-Power, based projects



'Tree Plantation Drive' conducted Pan India on the occasion of 117th Bank's Foundation Day

Creating values for inclusive livelihood



Rural Development: 37 RSETI Centres (INDSETIs) trained 14577 candidates through 495 programmes in HYE Sep 23

Education:



- 42 Financial Literacy Centres (FLCs) conducted 1102 camps in HYE Sep 23 covering 50570 participants.
- · Sponsored Skill Development Training Programme to 40 unemployed/ underprivileged youth through CIPET.
- Distributed educational needs to under-privileged students.

Health care:



- Organised Blood Donation camps and Health Check up camp for public by bank officials in collaboration with hospitals, blood banks, and NGOs
- · Sponsored ambulances, Vehicles, Medical equipment to various Hospitals across the country



Micro Credit: ₹586 Cr to 4.6 lakhs street vendors till Sep'23

Women empowerment:

- Financed 54 lakh women under SHGs as on 30.09.23.
- Donated Sewing machines for income generation to disabled & under- priviledged women



PwD (Person with Disabilities) Welfare: Sponsored mobility aids and provided computers for training to disabled persons through various NGOs

Strictly Private and Confidential

Transparency in business



Corporate Governance Policy for transparent and responsible decisionmaking



Code of Ethics to foster a culture of integrity and responsibility within the organisation



Inspection & Audit Policy for better compliance, quality and performance



Business Contingency Plan for continuity in operation with minimum disruption unexpected in circumstances



Whistle Blower Policy enhances transparency and accountability



Risk Management Policies mitigate credit, market and operational risks



Policy for Prevention of sexual harassment of women at workplace



Customer Rights Policy to secure privacy & prompt grievance redressal of customers



Policies on Cyber Security and Fraud Risk Management for sound business and supervisory practices, control and monitor "Systemic Risk"







Key Growth Strategies







Targeted growth in Business

- Continued focus on RAM Advances i.e. Retail, Agriculture and MSME through specialized Branches.
- ✓ On boarded new corporate DSAs for mortgage based loans.
- Resource Acquisition Centers (RACs) for enhancing CASA deposits through customised solutions.
- Focus growth on right mix of customer segment.
- ✓ Supply Chain Finance



Continue investments in technology to enhance the digital banking experience

- ✓ Digital journeys for scaling up customer acquisition.
- ✓ Digital lending platform for reduced TAT and quality credit underwriting.
- Digital Business platforms and Web-based solutions for corporates and government departments.
- ✓ Value Additions on Cards and Prepaid Payment Instruments.
- ✓ Increase Partnerships with Fintech companies.



Continued focus on Asset Quality & Risk Management

- ✓ Identification of sectors under stress & implementing sector specific approach to minimise delinquency.
- ✓ System based monitoring of legal actions/tools & Matrix approach in high value NPAs
- Leveraging data analytics to enhance the precision of borrower risk assessments.
- ✓ Establish real-time monitoring systems and robust early warning mechanisms.
- Implement a dynamic portfolio diversification strategy to spread risk across various sectors and mitigate concentration risk.



HR Initiatives

- ✓ New age Performance Management System to assess performance and motivate officers for focused overall growth by assigning specific roles and defined Key Performance Indicators (KPI).
- ✓ Commitment to foster a positive work environment through various initiatives viz., implementation of job family concept, capacity building initiatives etc.
- ✓ Creation of Centre of Excellence in Learning & Development Sphere with curated course curriculum.
- ✓ Collaboration with leading educational institutes for Leadership Development training to Senior and Top Management Executives.





Strictly Private and Confidential

Balance Sheet Highlights





Particulars (INR Cr)	FY21	FY22	FY23	H1 FY23	H1FY24
Capital & Liabilities					
Capital	1,129	1,245	1,245	1,245	1,245
Reserves & Surplus	37,283	42,463	46,728	44,926	50,417
Deposits	5,38,071	5,93,618	6,21,166	5,88,860	6,40,803
Borrowings	24,735	17,209	22,073	22,058	24,923
Other Liabilities & Provisions	22,209	17,133	19,289	16,167	21,379
Total	6,23,427	6,71,668	7,10,501	6,73,256	7,38,767
Assets					
Cash & Balance with RBI	27,545	58,555	32,693	29,119	29,304
Bal. with banks & money at call	23,920	21,361	17,440	23,476	11,468
Investments	1,76,537	1,74,558	1,85,988	1,82,168	2,01,673
Advances	3,62,669	3,89,186	4,49,297	4,12,074	4,70,627
Fixed Assets	7,376	7,684	7,459	7,532	7,475
Other Assets	25,380	20,324	17,624	18,887	18,220
Total	6,23,427	6,71,668	7,10,501	6,73,256	7,38,767





Thank You

