

### Bid Corrigendum

GEM/2023/B/2980466-C1

Following terms and conditions supersede all existing “Buyer added Bid Specific Terms and conditions” given in the bid document or any previous corrigendum. Prospective bidders are advised to bid as per following Terms and Conditions:

#### Buyer Added Bid Specific Additional Terms and Conditions

1. OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.
2. Buyer uploaded ATC document [Click here to view the file.](#)
3. Buyer Added text based ATC clauses

Our responses to the queries raised during pre-bid meeting and the amendments are given below. It may please be noted that this clarifications and Amendment Corrigendum form parts of the RFP document.

Copies of the RFP and Amendments & Clarification are to be used as the bid document and should be submitted as such duly signed by the bidder’s authorized official on each page.

#### 1. Clarification to the Tender in response to Pre-Bid Queries Received

S. NO	RFP POINT NO/TITLE	PAGE NO IN RFP	DETAILS PROVIDED IN RFP	QUERY/ CHANGES REQUESTED	REPLIES TO QUERIES
1.	Qualification Application	11	<p>Clause No. 4(c) Qualification Application</p> <p>4 . Details of a purchase order received from a client in India prior to 30.09.2022:</p> <p>a) Client’s Name: b) PO date: c) Quantity: d ) Scope of services:</p>	<p>Please explain that what is the Banks expectation as input from bidders.in case if bank is looking for PO amount then we are requesting you to kindly remove the amount term from expectations as we are abide with NDA for not sharing sensitive information with any third party</p>	<p>Amendment: Covered by amended Corrigendum.</p>
2.	Technical	20	Clause No. 5	With respect to the	Amendment:

	Requirement		<p>The number of CISA/CISSP/CCNA accredited personnel employed by the Bidder</p> <p>given eligibility criteria, we hereby request you to kindly reduce the count to 5 CISA/CISSP/CCNA accredited personnel employed by the Bidder from 10 count. Usually, PCI DSS Certification is specialised certification program which can only be audited and certified by PCI QSA's (Payment Card Industry Qualified Security Assessor's) trained and examined by PCI Council. SME's holding Certification like CISA/CISSP/CCNA are not eligible to audit and certify entities on Payment Card Industry Data Security Standard. As QSA company we prefer to create more PCI QSA's to cater and maintained the industry demand and supply.</p> <p>With respect to the given eligibility criteria, we would like to request you to kindly add ISO 27001-LA, ISO 27001- LI, CDPSE, CISM, C EH, PCI ASV, PCI QPA (Payment Card Industry Qualified PIN Assessor), PCI P2PE QSA (Payment Card Industry Point to Point Encryption QSA), accredited personnel employed by the Bidder.</p>	C o v e r e d by amended Corrigendum.
3.	Technical Requirement	20	<p>Clause No. 4</p> <p>The number of PCI-SSC certified QSA employees with the Bidder</p> <p>We are suggesting increasing the QSA count to minimum 5 considering the current market requirements, demand &amp; supply and to ensure that back up QSA's are available to maintain the continuity of project. Entity having lesser QSA may get into the situation where continuity of the</p>	It is clarified that the minimum requirement of QSA mentioned in the RFP is sufficient.

				Bank's PCI DSS certification can impact in case of any current QSA move out and due to manage the other ongoing projects.	
4.	Commercial bid	2	Clause No. 4 Post certification gap assessment and remediation for next two years	Kindly clarify the expectation whether bank is expecting the PCI DSS recertification for year 2 and 3 or bank is just expecting the gap assessment to be done in subsequent 2nd and 3rd year.	It is clarified that certification for 2 <sup>nd</sup> and 3 <sup>rd</sup> year is required.
5.	Commercial bid	2	COMMERCIAL BID Optional - not part of reverse auction	We hereby request bank to include the optional rate card for Application VAPT and Application Secure Code Review, Segmentation PT, Firewall ruleset review	It is clarified that Firewall ruleset review is not under the scope.  Optional rate card for Application VAPT and Application Secure Code Review, Segmentation PT to be quoted as per RFP.
6.				List of Credit Card related processes being handled and detailed descriptions including locations - Kindly list with details all credit card processes being handled/proposed to be handle. Please include any issuing, acquiring and services provider-based processes.	It is clarified that Credit Card related processes are not under scope.
7.				POS products - If the entity is merchant, furnish list of POS products used	It is clarified that the entity is not merchant.
8.				List of any wholly-owned entities that require compliance with the PCI DSS	It is clarified that the entities to be covered under PCI DSS is mentioned in the RFP.

9.				List of any international entities that require compliance with the PCI DSS	Not Applicable
10.				Wireless environment - Any wireless LANs and/or wireless POS terminals connected to the cardholder environment.	Not Applicable
11.				Network Diagram	The information will be provided to the Successful Bidder
12.				Number of employees in the processes:	The information will be provided to the Successful Bidder
13.				Previous PCI DSS Compliance Report:	It is clarified that this tender is for first time certification.
14.				Any other inputs related to special requirements for monitoring and maintenance of compliance/any other deliverables/ milestones you would like us to include in the proposal.	It is clarified that all requirements are covered under RFP
15.				Compliance as a Service (CAAS)	It is clarified that CAAS is not under Scope of this project.
16.				In case the requirement is for annual recertification, please confirm that the applicable compliances are in place since last certification.	It is clarified that this tender is for first time certification.
17.				ISO27001, ISO17799/BS7799, COBIT and other certifications - Are you currently looking to perform ISO27001 or	It is clarified that Bank is ISO certified and COBIT is not under scope of project.

				any other IT security/compliance regulation. If so would you like us to provide optional add-on quote for ISO27001 and COBIT certifications as well?
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## 2. Amendment corrigendum to the Tender in response to Pre-Bid Queries Received

S. NO	RFP POINT NO/TITLE	PAGE NO IN RFP	DETAILS PROVIDED IN RFP	QUERY/ CHANGES REQUESTED	REPLIES TO QUERIES
1.	Annexure 6	11	<p>Clause No. 4(c)</p> <p>Qualification Application</p> <p>4 . Details of a purchase order received from a client in India prior to 30.09.2022:</p> <p>a) Client's Name:</p> <p>b) PO date:</p> <p>c) Quantity:</p> <p>d) Scope of services:</p>	<p>Please explain that what is the Banks expectation as input from bidders.in case if bank is looking for PO amount then we are requesting you to kindly remove the amount term from expectations as we are abide with NDA for not sharing sensitive information with any third party</p>	<p>Qualification Application</p> <p>4. Details of a purchase order received from a client in India prior to 30.09.2022:</p> <p>a) Client's Name:</p> <p>b) PO date:</p> <p>c) Scope of services:</p>
2.	Technical Requirement	20	<p>Clause No. 5</p> <p>The number of CISA/CISSP/CCNA accredited personnel employed by the Bidder</p>	<p>With respect to the g i v e n eligibility criteria, we hereby request you to kindly reduce the count to 5 CISA/CISSP/CCNA accredited personnel employed by the Bidder from 10 count. Usually, PCI DSS Certification is specialised certification program which can only be audited and certified by PCI QSA's (Payment Card Industry Qualified Security Assessor's) trained and examined by PCI Council. SME's holding Certification like CISA/CISSP/CCNA are not eligible to audit and certify entities on Payment Card Industry Data Security</p>	<p>The clause stands deleted.</p>

				Standard. As QSA company we prefer to create more PCI QSA's to cater and maintained the industry demand and supply.
				With respect to the given eligibility criteria, we would like to request you to kindly add ISO 27001- LA, ISO 27001- LI, CDPSE, CISM, CJEH, PCI ASV, PCI QPA (Payment Card Industry Qualified PIN Assessor), PCI P2PE QSA (Payment Card Industry Point to Point Encryption QSA), accredited personnel employed by the Bidder.

## Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.

12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

\*This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

[This Bid is also governed by the General Terms and Conditions](#)