

इंडियन बैंक



Indian Bank

इलाहाबाद

ALLAHABAD

EDP and Development Section

STR BSNL Building, Vellore Road

Tiruvannamalai - 606 601

Ph.: 04175- 250 111

Email: zotiruvannamalai@indianbank.co.in

Zonal Office Tiruvannamalai

**Inviting Sealed Quotations for AMC of UPS in Branches/Offices
Under TIRUVANNAMALAI Zone**

Sealed quotations are invited by our office from reputed vendors for supply and installation of UPS batteries in our branches/offices under TIRUVANNAMALAI Zone covering Tiruvannamalai Districts.

PERIOD OF AMC	01.07.2022 TO 30.06.2023
TERMS OF PAYMENT	Upon Submission Of Payment Request Along With Service Reports
MAINTAINANCE	The AMC Includes replacement of all spares and onsite support etc. All costs relating to labour, maintenance (Preventive and corrective) and transport charges from and to the banks sites where UPS are installed will be borne by the respective vendor during the AMC period

Format for submission of Sealed Quotes:

Sl.No	AMC RATE (Rs). Excl GST	GST (Rs)	Total Incl GST(Rs)	Amt per Qtr (Incl GST)
1				

TERMS & CONDITIONS for participating in the tender

The sealed quotation, as per the above format, should be super scribed "ZONAL IT-Department –QUOTATION FOR UPS AMC – TIRUVANNAMALAI ZONE" and reach the following address either by COURIER or REGISTERED POST along with requisite paper/documents

INDIAN BANK,
ZO Tiruvannamalai
STR BSNL Buildings, Vellore Road,
Tiruvannamalai

Handwritten signature/initials



Zonal Office Tiruvannamalai

- Last date for submission of sealed quotation is **22-08-2022* 12:00 Hours**
- The date of tender opening will be **22-08-2022* 13:00 Hours**
- Services to be provided promptly within the contract period without fail, barring unforeseen circumstances.
- Call should be closed within 48 hours with a satisfactory report from Branch Official. If at any time during the contract period, the engineer encounters conditions impeding timely service, the contractor should promptly notify the Zonal EDP in writing the fact of delay, its likely duration and its causes. Zonal EDP will evaluate the situation and may at its discretion extend the time of closing the call.
- If it is not solved within the stipulated time, penalty of Rs. 500/- per day shall be levied which will be collected from the AMC payment. If the same cannot be solved within 2 days AMC Vendor should provide standby UPS System till the problem is resolved.
- Emergency calls to be attended promptly without fail even on holidays.
- The equipment replaced must be new and should perform well. There will not be any payment for spare parts separately.
- Service engineer to report to designated officer on arrival and on completion of work.
- Minimum 2 engineers to be allotted full-fledged for our Indian Bank AMC works.
- List of Earmarked qualified and technically well versed engineers to be provided along with their addresses and contact numbers and e-mail IDs.
- Preventive maintenance visit schedule to be given with minimum one visit of service engineer in 2 months as per the quote submitted by the vendor.
- Our Indian Bank Tamilnadu GST No 33AAACI1607G2Z5 to be included in your database and all further invoices should be quote GST no.
- The AMC includes replacement of all spares and onsite support etc. All costs relating to labour, maintenance (preventive and corrective) transport charges from and to the branch location to be borne by the vendor only.
- Vendors should have valid GSTN number and GST Registration No. should be clearly mentioned in the quotation.

**If submission last date falls under holiday, then next working day will be the last submission date*


DEPUTY ZONAL MANAGER



