

Date: 24.05.2022

**Clarifications to the Pre-Bid Queries Ref: CO/ITD/374/R1/2022-23 dated 13.05.2022 - Request for Proposal for Supply, installation, configuration and maintenance of 145 Nos. of Apple iPads and accessories.**

S.No	RFP Clause	Query Raised	Clarifications
1.	<p><b>Page No. 6- RESTRICTION OF BIDDERS FROM COUNTRIES SHARING LAND BORDERS WITH INDIA: - Point No. 8</b></p> <p>As per Ministry of Finance, Department of Expenditure, Public Procurement Division's office memorandum F.No.6/18/2019-PPD dated 23.07.2020 and Bank's Policy, regarding insertion of Rule 144 (xi) in the General Financial Rules (GFR) 2017, any bidder from a country which shares a land border with India will be eligible to bid either as a single entity or as a member of a JV / Consortium with others, in any procurement whether of goods, services (including consultancy services and non-consultancy services) or works (including turnkey projects) only if the bidder is registered with the Competent Authority. The</p>	<p>Kindly amend this clause, since Apple iPad is not registered with DPIIT in India</p>	<p>Please adhere to tender terms. All the bidders have to submit the declaration as per Annexure-IX of the RFP on their letter head duly signed by authorized signatory of the company.</p>



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	<p>Competent Authority for registration will be the Registration Committee constituted by the Department for Promotion of Industry and Internal trade (DPIIT). Political &amp; Security clearance from the Ministries of External and Home Affairs respectively will be mandatory.</p>		
<p>2. <b>Page No. 13- Point No. 2.2- Scope of Project</b></p>	<p>Out of 145 iPads, Bank intends to procure 125 Nos. of Apple iPad, 10.2", Wifi+Cellular, 256 GB, A13 Bionic chip, Space Grey/Silver with three years Warranty and Smart Keyboard Cover for iPads with one year warranty.</p>	<p>1. Apple iPad, 10.2", wifi+Cellular, 256 GB, A13 Bionic Chip comes with 1 standard warranty and can be extended up to 2 years.</p> <p>Kindly make the amendment.</p> <p>2. We invite your kind attention that Apple 10.2-inch iPad comes with 1 year limited warranty. Warranty shall be further extended to additional one year by purchasing, AppleCare+ for 10.2-inch iPad (9th generation). There is no option to get OEM warranty for up to three years for 10.2-inch iPad. So, kindly amend the warranty for 10.2-inch iPad as TWO YEARS.</p>	<p>Please adhere to tender terms.</p>
<p>3. <b>Page No. 14- Point No. 3- Project milestone and time line</b></p>	<p>Bank shall provide the address and contact details of</p>	<p>1. Kindly specify the list of consignee location, if it is for the multiple location.</p> <p>2. We request to kindly share the POSTAL PINCODES of tentative</p>	<p>Delivery of iPads will be done PAN India at our various offices.</p> <p>Tentative locations for delivery of iPads are as mentioned below:</p>





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	<p>respective offices to the successful bidder for delivery of materials. Bank reserves the right to change/modify locations for supply of the items. Vendor will be responsible for ensuring proper packing, delivery and receipt of the hardware and software related to hardware at the site(s).</p>	<p>delivery location addresses. It will give an idea for all the bidders who are participating in this tender regarding delivery locations.</p>	<p>Allahabad, Mirzapur, Kozhikode, Coimbatore, Sambalpur, Surat, Amritsar, Poonamallee, Dharmapuri, Madurai, Jaipur, Hyderabad, Karim Nagar, Kolkata, Guwahati, Lakhimpur Kheri, Moradabad, Dehradun, Noida, Nagpur, Muzaffarpur, Gaya, Mumbai, Chennai, Delhi, Satna, Tiruppur, Kancheepuram, Tirunelveli, Gurgaon, Puducherry, Ludhiana, Patna, Gandhinagar, Meerut, Cuddalore, Vellore, Ernakulam, Hubali, Berhampur, Karnal, Tiruvannamalai, Karaikudi, Udaipur, Dibrugarh, Siliguri, Amaravathi, Chinsurah, Midnapore, Gonda (U.P), Deoghar, Bahraich, Behala, Cuttack, Jlandhar, Jhansi, Mysore, Nagapattinam, Rajahmundry, Rajkot, Agra, Bengaluru, Visakhapatnam, Sitapur (U.P.), Tirupati, Pune, Lucknow, Ahmedabad, Bhubaneshwar, Kanpur, Hamirpur (U.P.), Vijayawada, Barasat, Asansol.</p>
<p>4.</p>	<p><b>Page No. 17- Point No. 14- Performance Security</b></p> <p>Within 15 (fifteen) days of the acceptance of purchase order issued for the project by the Bank, the successful Bidder shall furnish the performance security in accordance with the Conditions of Contract, in the Performance Security Form provided in the Bidding Documents (format to be included in Bid Document) for</p>	<p>We request to kindly amend the validity of Performance Security to 26 months (with further one-year claim period). Considering the OEM warranty of up to TWO YEARS (maximum) for the 10.2-inch iPad (9thGeneration)</p>	<p>Please adhere to tender terms.</p>





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	<p>3% of the amount of contract valid for a period of Thirty-Eight months (with further one-year claim period), in the form of a Bank Guarantee, in the format enclosed (Annexure-IV).</p>		
<p>5.</p>	<p>-</p>	<p>Warranty - Is Apple warranty needs to be quoted or third party warranty can be incorporated. The major difference in Apple warranty and third party warranty would be that third party warranty will be applicable only within the geographical boundaries of the country(India). For eg: If the user is travelling abroad and something happens to the iPad then warranty can't be claimed under third party. Rest everything remains the same.</p> <p>AppleCare Enterprise - For getting the ACE activated there is a minimum bench mark from Apple is of 200 units under warranty. So the current RFP has 145 units to get qualified for ACE programme, Bank needs to have at least 55 units under warranty. If the bank has 55 units under warranty then ACE programme can be initiated.</p>	<p>Warranty for the iPads and accessories to be provided as defined in the RFP.</p> <p>Further, Bank is having more than 55 ipads under warranty as on date.</p>

