

**Annexure-1 Amendments to RFP**

SI No.	Page No.	Clause No./ Section/ Point	Details provided in RFP	Response / Remarks from Bank
1	2	<b>Table [A]: Important Dates and Information on RFP Submission. Sr. No. 4</b>  Last Date of Submission/Closing Date in Online & Offline Mode (Last Date of Submission of RFP Response)	3:00 P.M on 08th November 2021	<b>On request of bidders during Pre-Bid meeting on 13.10.2021, the last date for submission of RFP response is extended as follows:</b>  3:00 P.M on 15 <sup>th</sup> November 2021
2	2	<b>Table [A]: Important Dates and Information on RFP Submission. Sr. No. 5</b> Eligibility Cum Technical Bid Opening Date	3:30 P.M on 08th November 2021	<b>The revised clause is as follows:</b>  3:30 P.M on 15 <sup>th</sup> November 2021

3	34	<b>5.1. Eligibility Criteria -</b>  Clause 3 and Clause 4 - Supporting documentation	Self-attested Copies of audited financial statements, duly certified by auditor along with the auditor's report to be enclosed.	<b>The revised clause is as follows:</b>  Self-attested Copies of audited financial statements duly certified by auditor along with the auditor's report to be enclosed. In case the Audited Balance sheet of FY - 2020-21 is not available, the Audited Balance Sheet for the FY 2017-18, 2018-19, and 2019-20 may be submitted along with Provisional Balance sheet for FY 2020-21 certified by a CA. If provisional Balance sheet for the FY 2020-21 is also not available, then the Audited Balance sheet to be submitted by the successful bidder after completion of Audit.
4	64	Annexure -1 – Bid Table of contents	Experience of the Bidder as per eligibility criteria 5.1, S. No -3  (Separately as per Annexure -17)	Experience of the Bidder as per eligibility criteria 5.1, S. No -3  (Detail to be submitted as per Annexure -18)
5	65	Annexure -1 – Bid Table of contents	<ul style="list-style-type: none"> <li>• Experience and Credentials as per evaluation criteria 5.2.2 (S. No1, Point number 1.1)</li> <li>• Experience and Credentials as per evaluation criteria 5.2.2 (S. No1, Point number 1.2)</li> <li>• Experience and Credentials as per evaluation criteria 5.2.2 (S. No.2)</li> </ul>	<ul style="list-style-type: none"> <li>• Experience and Credentials as per evaluation criteria 5.2.2 (S. No1)</li> <li>• Experience and Credentials as per evaluation criteria 5.2.2 (S. No.2)</li> </ul>

6	49	<p><b>7.13 Confidentiality</b></p>	<p>All Indian Bank’s product and process details, documents, data, applications, software, systems, papers, statements and business/customer information which may be communicated to or come to the knowledge of the bidder or its employees or it’s sub-contractors during the course of discharging their obligations shall be treated as absolutely confidential and the bidder irrevocably agrees and undertakes and ensures that the bidder and its employees and sub-contractors shall keep the same secret and confidential and not disclose the same, in whole or in part to any third party without the prior written permission of Indian Bank nor shall use or allow to be used any information other than as may be necessary for the due performance by the bidder of its obligations hereunder. The bidder hereby specifically agrees to indemnify and keep Indian Bank indemnified safe and harmless at all times against all or any consequences arising out of any breach of this confidentiality</p>	<p><b>The revised clause is as follows:</b></p> <p>All Indian Bank’s product and process details, documents, data, applications, software, systems, papers, statements and business/customer information which may be communicated to or come to the knowledge of the bidder or its employees or it’s sub-contractors during the course of discharging their obligations shall be treated as absolutely confidential and the bidder irrevocably agrees and undertakes and ensures that the bidder and its employees and sub-contractors shall keep the same secret and confidential and not disclose the same, in whole or in part to any third party without the prior written permission of Indian Bank nor shall use or allow to be used any information other than as may be necessary for the due performance by the bidder of its obligations hereunder. The bidder hereby specifically agrees to indemnify and keep Indian Bank indemnified safe and harmless at all times against all or any consequences arising out of any breach of this confidentiality undertaking by the bidder and/or its employees and/or it’s sub-contractors shall immediately reimburse and</p>
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7	50	<b>7.13 Confidentiality</b>	<p>The bidder shall return all the Confidential Information that is in its custody, upon termination/expiry of this Agreement</p>	<p><b>The revised clause is as follows:</b>                  The bidder shall return all the Confidential Information that is in its custody, upon termination/expiry of this Agreement. The Bidder will be permitted to retain a copy the information held with him, if, it is needed for professional archive purpose or as required under relevant law. But he should give an undertaking that he will not use the same for other Banks purposes.</p>

8	50	<p><b>7.13 Confidentiality:</b></p> <p>However, the confidential information will not be limited to the information mentioned above but not include the following as confidential information:</p>	<p>Was acquired by the bidder from any third party under the conditions such that it does not know or have reason to know that such third party acquired directly or indirectly from Indian Bank.</p>	<p><b>The revised clause is as follows:</b></p> <p>-Was acquired by the bidder from any third party under the conditions such that it does not know or have reason to know that such third party acquired directly or indirectly from Indian Bank.</p> <p>However, the bidder may disclose the information held with him if, it is required under relevant law or in compliance of the Court Order. But he should give an undertaking that he will not use the same for other Banks purposes.</p>
9	51	<p><b>7.14 Visitorial rights:</b></p>	<p>All Bidder records with respect to any matters covered by this RFP shall be made available to auditors and or inspecting officials of the Banks and/or Reserve Bank of India and/or any regulatory authority, at any time during normal business hours, as often as the Banks deem necessary, to audit, examine, and make excerpts or transcripts of all relevant data. Said records are subject to examination. The Successful Bidder shall furnish</p>	<p><b>The revised clause is as follows:</b></p> <p>All Bidder records with respect to any matters covered by this RFP shall be made available to auditors and or inspecting officials of the Banks and/or Reserve Bank of India and/or any regulatory authority, at any time during normal business hours, as often as the Banks deem necessary, to audit, examine, and make excerpts or transcripts of all relevant data. Said records are subject to examination. The Successful Bidder shall furnish certifications required in the process of Audit relating to risk parameters finalized by the Bank at its</p>

			<p>certifications required in the process of Audit relating to risk parameters finalized by the Bank at its discretion. Any discrepancies observed during such Audit have to be rectified by the Successful Bidder in consultation with the Bank.</p>	<p>discretion. Any discrepancies observed during such Audit have to be rectified by the Successful Bidder in consultation with the Bank. Availability of Bidder records is limited to matters covered under this RFP and shall be restricted to Statutory requirements only.</p>
10	91	<b>Annexure-17</b>	<p>(Submit photocopies of Purchase Orders as supporting documents for each item as per eligibility &amp; evaluation criteria separately for point number 5.1 -S. No.2, 5.1-S. No.3, 5.2.2-S. No.1)</p>	<p>The revised details are as follows:  (Submit photocopies of Purchase Orders as supporting documents for each item as per eligibility &amp; evaluation criteria separately for point number 5.1- S. No.2, 5.2.2-S. No.1, 5.2.2-S. No.2)</p>