

NOTICE - III

Sub: Request for Proposal (RFP) for supply, installation and maintenance of 1500 Cash Recyclers along with 1 KVA UPS.

Ref: CO/DBD/ATM/1206/R1/2021-22 dated 12/08/2021

Our responses to the queries raised during pre-bid meeting, please note the additional clarification for the below clause

| RFP Clause/ Title | Page No. | RFP clause | Query of bidders | Additional clarification |
|--------------------------|----------|--|---|---|
| Sl. No. 1.5 Section-X | 92 | During the contract period, successful bidder has to mandatorily upgrade the OS with latest security patches without any extra cost to bank. | Bank is talking about only security patches. In case supplied OS is declared end of support by Microsoft, the bidder has to replace the same with a supported OS including the supported hardware changes or provide compensating controls without any cost to Bank Bidder will provide OS updates (not upgrades) including security patches. We request bank to consider the below, since OS release done by Microsoft and bidder / OEM have no control on this. Kindly consider 1. OS upgrade license cost 2. Testing cost 3. Roll out cost On a mutual agreed price | For upgradation of Windows 10 OS to the supported version of Windows OS, Bank will pay only the OS upgrade license cost at actuals and field roll out charges at the engineer visit charges quoted by the successful bidder(s) as part of this RFP. However, successful bidder will bear the cost of testing and other components required, if any, at no cost to the Bank. |

It may please be noted that this **Notice-III** form parts of the RFP document.

Copies of the RFP and Notice III are to be used as the bid document and should be submitted as such duly signed by the bidder's authorized official on each page.

Indian Bank.

