



Clarifications/Amendments to the Pre-Bid Queries on RFQ for Supply & Maintenance of Cisco Collaboration Flex Plan 3.0 with 50 Webex Meeting Center Named User subscription license for Video Conferencing for One Year.

(Ref: CO/ITD/PROC/275/R1/2021-22 Dated :15/05/2021)

Clarifications

SNo	Page	Clause	Section/ Point	Details Provided in RFP	Query/clarification of the bidder	Clarification provided by the bank
1	13	4.13- Termination for Convenience	SECTION III - CONDITIONS OF CONTRACT	The Purchaser, by 30 Days written notice sent to the Supplier, may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for the Purchaser's convenience, the extent to which performance of the Supplier under the Contract is terminated, and the date upon which	Clause 4.31 (Page 13): Termination for convenience: As per Cisco's partner guidelines, there is no termination for convenience. A client can cancel the contract only if they face any technical concerns. Request you to kindly have the same clause removed.	It is clarified that as per the clause, if all software licenses are provided with-in thirty (30) days after the Supplier's receipt of notice, Bank will pay the cost to the supplier as per Contract terms and prices. Since the payment is cleared in full and there is no risk for the bidder, please





				<p>such termination becomes effective.</p> <p>The Goods that are complete and ready for shipment within thirty (30) days after the Supplier's receipt of notice of termination shall be accepted by the Purchaser at the Contract terms and prices. For the remaining Goods, the Purchaser may elect:</p> <ul style="list-style-type: none"> • to have any portion completed and delivered at the Contract terms and prices; and / or • to cancel the remainder and pay to the Supplier an agreed amount for partially completed Goods and Services and for materials and parts previously procured by the Supplier. 		<p>adhere to the terms and conditions.</p>
--	--	--	--	---	--	--





		Query Bidder	by Scope of Work		<p>Change in Microsite: The current ownership of the Microsite is with the existing partner and the process of changing the partner requires multi global level approvals, which is not encouraged in India region. If the renewal contract is won by any other partner of Cisco, a new microsite will be created with a different URL. If we are been selected as a partner, we will try to retain the same microsite. But if we don't get support from OEM, bank should permit us to create a new microsite.</p>	<p>Bidder has to ensure smooth transfer of microsite ownership from previous vendor to new vendor in coordination with OEM.</p> <p>The present Microsite URL must be retained. Change in microsite URL is acceptable only under exceptional circumstances.</p> <p>The bidder and OEM should ensure that in case of change in Microsite URL, old URL cannot be used by anyone else.</p>
--	--	--------------	------------------	--	--	--

