



Date: 03.08.2020

**Clarifications/Amendments to the Pre-bid Queries Ref:CO/ITD/276/R1/2020-21 dated 28/07/2020- Request for Proposal for Rate Contract for Supply, installation, implementation and maintenance of Scanners with ranger software for Cheque Truncation System (CTS) and support for integration with Bank's own CTS software& Rate Contract for Supply, Installation & Maintenance of ADF Scanners.**

**1. TECHNICAL QUERIES FOR CTS SCANNER**

S.No	RFP Clause	Query Raised	Clarification/Amendment
1.	<p><b>Page No. 32- Part-I Criteria- Point No. 1, Specifications and Features For CTS Scanner</b></p> <p>The Scanner should be capable of scanning a minimum of <b>60</b> cheques per minute. (DPM to be achieved with or without enabling UV feature at the time of scanning with Cheque length 6 inches or above)</p>	<p>We request bank to go for a speed of minimum 100 cheques per minute. Since the bank is looking for a cheque scanner that performs at the same speed with OR without enabling UV feature, it is suggested to have scanner with minimum 100 DPM speed. The scanners in this category can certainly deliver this performance. The scanners with 60 cheques per minute speed are unlikely to deliver such a performance.</p> <p>Plz change the speed from 60 ppm to 100 PPM as mostly Banks are buying 100 PPM as anstd speed.</p>	Please adhere to tender terms.
2.	<p><b>Page No. 33- Part-I Criteria- Point No. 15, Specifications and Features For CTS Scanner</b></p>	<p>The scanner cannot identify UV bands in the cheques. The scanner can only capture UV image. When this image is viewed, the UV features, Bands, Logos etc; if any, can be seen.</p>	Please adhere to tender terms.





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	<p>The scanner should have the facility to identify the Ultraviolet Bands in the cheques</p>		
<p>3.</p>	<p><b>Page No. 33- Part-I Criteria- Point No. 16, Specifications and Features For CTS Scanner</b></p> <p>The scanner should have the facility to find Counterfeit/Fraud/Doctored Cheques (Absence of UV band / MICR band in the cheque shall be identified at any of the hardware /driver / supplied API software levels and facility to pass on the appropriate error / warning to the CTS software shall be available in the hardware /driver / supplied API software levels)</p>	<p>Please note that Cheque Scanner is NOT A INTELLIGENT DEVICE. It can only capture cheque image as required. Further analysis of the image for Counterfeit/ Fraud/ Doctored Cheques/ Absense of UV Band etc has to be done by manually viewing the captured image. The hardware/ driver/ API software to be supplied currently, does not support for such facility</p> <p>Scanner is a hardware which work on the comend of CTS software, this feature is fully dependent on CTS Software feature.</p>	<p>Please adhere to tender terms.</p>
<p>4.</p>	<p><b>Page No. 33- Part-I Criteria- Point No. 11, Specifications and Features For CTS Scanner</b></p> <p>The scanner should provide minimum four</p>	<p>Four representation are too many. Incidence of representation has reduced to maximum one. Since the corrected cheques are not allowed to be redeposited to the customer. We request to amend the clause as : The scanner should provide minimum two endorsements. It should not be overwritten/ overlapping on each other</p>	<p>Please adhere to tender terms.</p>





	endorsements. It should not be overwritten/overlapping on each other		
5.	<p><b>Page No. 33,34- Part-I Criteria- Point No. 19, Specifications and Features For CTS Scanner</b></p> <p>Scanner must support Ranger Software integration (by Ms Silver Bullet) and letter of confirmation from M/s. Silver Bullet for the same is to be submitted</p>	Bank can use Albertsons Realink (Made In India), which provides universal interface and IQA with more features (1.UV Detection, 2.Micro Character detection) than Ranger. Very minimal changes while integrating with Realink. Complete support will be provided to integrate Realink for the CTS team of the Bank. Realink can support all makes of cheque scanner.	Please adhere to tender terms.

**2. TECHNICAL QUERIES FOR ADF SCANNER**

S.No	RFP Clause	Query Raised	Clarification/Amendment
1.	<p><b>Page No. 34- Part-I Criteria- Point No. 6, Specifications and Features For ADF Scanner</b></p> <p>Speed: 40 Pages Per Minute (PPM) or above @200 DPI in both Color &amp; B/w</p>	<p>1. Request Bank to Amend:- 40 ppm simplex &amp; 80ipm in Duplex Both monochrome &amp; colour @ 200 dpi</p> <p>2. Kindly specify as follow.</p> <p>40 Pages Per Minute (PPM) or <b>80 Images Per Minute (IPM)</b> or above @200 DPI in both Color &amp; B/w.</p>	<p><b><u>Amendments:</u></b></p> <p>Speed: 40 Pages Per Minute (PPM) or 80 Images Per Minute (IPM) or above @200 DPI in both Color &amp; B/w</p>





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<p>2. <b>Page No. 35- Part-I Criteria-Point No. 10, Specifications and Features For ADF Scanner</b></p> <p>Document Sensing : Ultrasonic (Multi-feed detection, document Protection Capabilities)</p>	<p>Request Bank to Amend:- Ultrasonic (Double/Multi -feed detection, Slow mode / document Protection Capabilities)</p>	<p>Please adhere to tender terms.</p>
<p>3. <b>Page No. 34- Part-I Criteria-Point No. 8, Specifications and Features For ADF Scanner</b></p> <p>Paper Weight Handling Capacity: 27 GSM to 200 GSM</p>	<p>1. 27 GSM is pertaining to a particular OEM, other OEM's do not support 27GSM. To allow more vendors to participate kindly change to 40 GSM</p> <p>2. Kindly increase the maximum GSM as 400. During account opening procedure , the branch will scan Pan card, Driver license, Aadhaar Card for which the paper handling capacity should be more to accommodate thick plastic cards and paper of higher GSM.</p>	<p><b>Amendments:</b></p> <p>Paper Weight Handling Capacity: 40 GSM to 200 GSM</p>
<p>4. <b>Page No. 34- Part-I Criteria-Point No. 6, Specifications and Features For ADF Scanner</b></p> <p>Speed: 40 Pages Per Minute (PPM) or above @200 DPI in both Color &amp; B/w</p>	<p>40 PPM speed is available with only 1 OEM kindly change the speed to 35PPM to allow more participation.</p>	<p>Please adhere to tender terms.</p>
<p>5. <b>Page No. 34- Part-I Criteria-Point No. 3, Specifications and Features For ADF Scanner</b></p>	<p>5000 Pages duty cycle is available only in high end scanners which are 50ppm and above. Kindly change to 3500 pages for us to participate</p>	<p>Please adhere to tender terms.</p>





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	<p>Daily Duty Cycle :Up to 5000 Pages Per Day or above without affecting the optical resolution for both simplex and duplex.</p>		
<p>6.</p>	<p><b>Page No. 34- Part-I Criteria- Point No. 4, Specifications and Features For ADF Scanner</b></p> <p>ADF Capacity: 80 Pages or above</p>	<ol style="list-style-type: none"> <li>1. 80 pages ADF isavaialble only in high end scanners. Kindly change to 50 ppm to have more participation.</li> <li>2. Kindly request to provide the amendment for 60 pages and above for ADF capacity</li> <li>3. 40 PPM scanner comes under mid volume scanner. Only entry level scanners such as 25PPM to 30PPM will have 50 sheets ADF capacity. The mid volume scanners will have a standard of above 75 sheets ADF capacity.</li> </ol> <p>For an example to meet the daily volume of 5000 sheets, If the scanner has 50 sheets of ADF capacity user have to stack 100 times (5000/50)whereas 80 sheets capacity user will have to stack only 63 times.</p> <p>Unlike printers the source of paper will not be fresh stacked neatly together. The source of paper will be used paper with folding , So 80 sheets capacity ADF scanner can accommodate approximately 40 sheets whereas a 60 sheets capacity ADF scanner can accommodate approximately 30 sheets.</p>	<p><b><u>Amendments:</u></b></p> <p>ADF Capacity: 60pages or above</p>





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<p>7.</p>	<p><b>Page No. 35- Part-I Criteria-Point No. 12, Specifications and Features For ADF Scanner</b></p> <p>Interface: USB 2.0, USB 3.0 compatible</p>	<p>kindly amend the speccs to USB 2.0 / 3.0 as USB 2.0 is out dated and most of the scanernrs now come with only USB 3.0 port.</p>	<p>Please adhere to tender terms.</p>
<p>8.</p>	<p><b>Page No. 34- Part-I Criteria-Point No. 10, Specifications and Features For ADF Scanner</b></p> <p>Scanning Resolution: 75 DPI to 600 DPI</p>	<p>Request to change the scanning resolution range between 100 to 600.</p>	<p>Please adhere to tender terms.</p>
<p>9.</p>	<p><b>Page No. 35- Part-I Criteria-Point No. 13, Specifications and Features For ADF Scanner</b></p> <p>Other Capabilities: OCR Scanning capability (Necessary software to be provided)</p>	<p>Bundled application software has the capability of providing the searchable PDF output file format which is generally considered as OCR scanning capability whether Indian Bank is looking for the same or anything other than this?</p>	<p><b>Clarification:</b> The ADF scanner should have the feature of OCR Scanning capability. If the feature is not present in the scanner model, necessary software to be provided by the supplier for OCR Scanning capability.</p>

