

FAQs – on IND COVID EMERGENCY CREDIT LINE”

S. No	Question	Answer
1.	What are the loan products available in Retail assets category for COVID 19 affected customers.	IND COVID–EMERGENCY SALARY LOAN (Ind CESL) IND COVID–EMERGENCY PENSION LOAN (Ind CEPL)
2.	Validity of the Scheme	Till 30/06/2020.
3.	Who are eligible	Ind CESL: Permanent employees with minimum service / experience of two years. Existing borrowers under IB Clean Loan to Salaried Class (IBCLS) are also eligible subject to their existing accounts are under “Standard category“ without any overdue till March 2020. Overall Net Take Home Pay to Gross Pay should be atleast 40 %. Ind CEPL: Central & State Government Pensioners, Family Pensioners, Re-employed Pensioners, IB Retirees (both under VRS & superannuation) whose pension accounts are maintained with our branches. Existing borrowers under IB Pension Loan Scheme (IBPLS) are also eligible subject to their existing accounts are under “Standard category“ without any overdue till March 2020. Overall Net Take Home Pay to Gross Pay should be atleast 40 %.
4.	Age criteria	Ind CESL: Minimum entry age -21 years. Ind CEPL : No minimum Entry Age Regular Pensioner : Maximum Entry Age 68 years and exit age 75 years. Family Pensioner : Maximum Entry Age 68 years and exit age 73 years.
5.	What purpose the loan can be availed	To meet the unforeseen expenses due to COVID 19.
6.	What is the quantum of loan	Ind CESL: 20 times of the latest Monthly Gross salary income subject to maximum loan limit of Rs.2.00 lakhs. Ind CEPL : Regular Pensioner: Maximum 15 times of monthly pension (net of TDS) with maximum loan limit of Rs.2.00 lakhs. Family pensioner: Maximum 12 times of monthly pension (net of TDS) with maximum loan limit of Rs.0.50 lakhs.
7.	Nature of facility	Medium Term loan.
8.	What is the Margin	Nil
10.	What is the rate of Interest?	Ind CESL: 9.50 % p.a fixed Ind CEPL: 8.75 % p.a fixed
11.	Repayment	Ind CESL: Maximum 36 months including holiday period of 6 months, however, the loan should be liquidated 3 months prior to superannuation of the Borrower. Ind CEPL: Maximum 36 months including holiday period of 3 months.
12.	Net Take Home Pay (NTHP)	Not less than 40 % (after proposed EMI) of the Gross salary / or Gross pension. NTHP can be considered at 30 % wherever secured by immovable properties against extension of EM subject to 100 % availability of residual value of the security for the loan.

13.	Security	NIL. Wherever, 30 % NTHP is considered, extension of EM over immovable properties is required. MOD registration is not mandatory/not to be insisted.
14.	Processing fee	NIL
15.	Sanctioning Authority	As per delegation of powers.
16.	On account of transport restrictions, How to get documents executed for disbursing Loan	<ul style="list-style-type: none"> ➤ Due to the present pandemic, either Borrower should visit the Branch or Branch official should visit the borrower's residence for execution of documents. ➤ Mere scanned copy of the documents is not enforceable unless physical documents duly stamped are submitted by the respective borrowers with the Branch later for enforceability
17	In case stamps are not available / e-stamping could not be done, whether the Branch is in order if documents are executed without stamp duty and disburse loan.	<ul style="list-style-type: none"> ✦ As per section 35 of Stamp Act 1899, no instrument chargeable with duty shall be admitted in evidence for any purpose unless such instrument is duly stamped. ✦ However, Section 32 of the Act states that such document endorsed by the collector of stamps is admissible in evidence. ✦ In case, disbursement of loan to be done on the basis of unstamped document partly or fully and credit decision is taken as such as a special case, the above provisions can be invoked for adjudication as to proper within 30 days of documents execution. ✦ It is advised to obtain an undertaking cum indemnity from the Borrower /guarantor for complying with the affixation of stamp duty within the stipulated time in accordance with Stamp Act with the State Amendments in view of the lock down and extenuating circumstances / crisis situation. ✦ As the above provisions are subject to amendment by the respective state Government in respect of duration and procedure, it is advisable to obtain an opinion from our local Panel Advocate on application of above provisions in the respective states and its practice as per their stamp and registration laws to protect the interest of the Bank. <p>However, <u>Branches are advised to exhaust the following avenues/ source to procure stamps before adopting the above process</u></p> <ul style="list-style-type: none"> ➤ The website of Stock holding corporation of India Ltd, wherein, the list of e-stamping centres is made available at various places in all states throughout the country which includes certain of our Branches also. ➤ The above website also discloses the details of stamp vendors with their addresses and contact Numbers which may be utilised for procuring stamps. ➤ Some specified/selected Post offices are also authorised for e-stamping as post offices are open during the lock down period.