

Annexure-II

(Amendments for implementing tokenization of debit card numbers stored in HP Non-stop server data base

Ref: CO:DBD:ATM:932/R1/2019-20 dated 23.12.2019)

S.No	RFP Point no/Title	Page no. in RFP	Existing Clause in RFP	Query/Changes Requested	Amendment
1	Schedule	2	Documents to be submitted physically by Bidders (Offline Mode) 1. Earnest Money Deposit/Bid Security 2. DD towards Cost of bid document Note: Companies registered as Micro/Small Units under MSE/NSIC should submit documentary proof for claiming exemption for Point No. 1 & 2		Documents to be submitted physically by Bidders (Offline Mode) 1. Earnest Money Deposit/Bid Security 2. DD towards Cost of bid document 3. Integrity Pact (To be submitted on Non- Judicial Stamp paper of requisite value) Note: Companies registered as Micro/Small Units under MSE/NSIC should submit documentary proof for claiming exemption for Point No. 1 & 2
2	1. Eligibility Criteria 3	9	The Bidder should be Net profit earning organization in the last three (3) financial years, i.e.(2016-17, 2017-18 & 2018-19)	Request Bank to consider any 2 Net Profit earning year out of 3 and not all the 3 financial years.	The Bidder should be having Positive Net Worth / Net profit in the last three (3) financial years, i.e. (2016-17, 2017-18 & 2018-19)
3	1. Eligibility Criteria no.4	9	The Annual turnover should be more than Rs.50 Crores in last three (3) financial years, i.e. (2016-17, 2017-18 & 2018-19)	We request the bank to revise turnover criteria of Rs. 50Cr to Rs. 25 Cr for last 3 financial years. Trust bank will consider our request favorably.	The Annual turnover should be more than Rs.25 Crores in last three (3) financial years, i.e. (2016-17, 2017-18 & 2018-19)
5	1. Eligibility Criteria 6	9	The bidder should have implemented the Tokenization solution in BASE 24 – HP Non-Stop server in at least two (2) Institutions.	Debit Card HCE Tokenization solution is platform agnostic. Request Bank to consider the same and not bind to specific switch and hardware.	The bidder / OEM should have implemented the Tokenization solution in BASE 24 – HP Non-Stop server in at least two (2) Institutions.
6				Requesting bank to change it as "The Bidder/OEM should have	If bidder / OEM have not implemented the solution in Base24-HP Non-stop server environment, bidder



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				implemented the Tokenization solution in at least two (2) Institutions."	should complete the proof of concept (POC) in Indian Bank's environment within 2 weeks from the date of publishing the pre-bid clarifications. Only those bidders
7				<p>SecurDPS from comforte, a company based in Germany is our proposed solution that meets the requirement of this RFP. Since Comforte is bound by the NDAs they are unable to disclose the PO/ reference letter. We can provide contact details of 2 clients one in Thailand and one from India. At an appropriate time if required we would arrange for a call with the client.</p> <p>We request the bank to accept our request favorably.</p>	<p>who complete the POC successfully and comply with other terms and conditions of the RFP will be considered as technically qualified to participate in the commercial evaluation.</p> <p>The bidders to submit two client reference letter/ Purchase Orders for having implemented the tokenization solution alongwith the details of the solution implemented.</p>
8	Documents constituting the bid A. Technical Bid	13	Note: All the documents and certificates as per Section VI – formats 1 to 10 should be submitted along with the technical bid.		Note: All the documents and certificates as per Section VI – formats 1 to 11 should be submitted along with the technical bid.
9	Documents constituting the bid	14	New Clause on Integrity Pact and related terms and conditions to be added as part of RFP	Inclusion of Point No 4 C- in Page No 14 as part of RFP	<p>C. Integrity Pact</p> <p>Bidders shall submit Integrity Pact (IP) along with the</p>



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					<p>technical bid in the format provided in Section VI (format - 11) of the RFP. Integrity Pact is an agreement between the prospective bidders and the buyer committing the persons/officials of both the parties not to exercise any corrupt influence on any aspect of the contract. Any violation of the terms of Integrity Pact would entail disqualification of the bidders and exclusion from future business dealings.</p> <p>The integrity pact begins when both parties have legally signed it. Integrity Pact with the successful bidder(s) will be valid till 12 months after the last payment made under the contract. Integrity Pact with the unsuccessful bidders will be valid 6 months after the contract is awarded to the successful bidder.</p>



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10	Signing of Contract	17	Within 15 (fifteen) days of acceptance of the Purchase Order, the successful Bidder(s) shall sign and date the Contract and return it to the Bank (Format- 4 in section VI). Acceptance of purchase order should be submitted within 15 days from the date of issue of purchase order. "Also a Service level agreement shall be entered into, which will contain the service related clauses of the RFP, such as uptime requirements, down time penalty, termination, settlement of disputes etc."		Within 15 (fifteen) days of acceptance of the Purchase Order, the successful Bidder(s) shall sign and date the Contract and return it to the Bank (Format- 4 in section VI). Acceptance of purchase order should be submitted within 15 days from the date of issue of purchase order. "Also a Service level agreement shall be entered into, which will contain the service related clauses of the RFP, such as uptime requirements, down time penalty, termination, settlement of disputes etc." Integrity pact executed between the Bank and successful bidder(s) is deemed to be a part of the contract.
11	License terms and conditions	18	Bank reserves the rights to migrate to the new HP Non Stop server and hence the Successful bidder should be able to install the same software license at no cost under the same contract.	As per the OEM the license is based on the class of CPU, no of CPU & cores. Change in class of CPU or addition of CPU would attract license upgrade fee and implementation fee. We request the bank to modify these criteria appropriately.	In the event of upgradation or replacement of the existing server, Bank will pay the license upgrade fee at mutually agreed rates. However, Bank reserves the rights to purchase the license directly from the OEM or to change the tokenization solution by way of an RFP process at the Bank's discretion.
12	4. Payment Terms	21	(i) 80% of the payment will be released based on the successful delivery of Tokenization software for	License Fee - As per the policy of the OEM the license fee is payable in advance. Annual License Fee (ALF) -	(i) 80% of the payment will be released based on the successful delivery of Tokenization software for Production and DR HP Non Stop servers.



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			Production and DR HP Non Stop servers. (ii) 20% of the payment will be released based on the successful implementation of Tokenization software in Production and DR HP Non Stop servers. (iii) AMC Payment will be made half yearly in advance upon submission of Invoice and relevant documents.	Payable in full in beginning of the year. Request the bank to accept our change request.	(ii) 20% of the payment will be released after the successful implementation of Tokenization software in Production and DR HP Non Stop servers and sign-off by the Bank (After submission of Certificate of Commissioning of equipment as per format 8 of Section VI). (iii) AMC Payment will be made yearly in advance from the second year onwards upon submission of Invoice and relevant documentary proof for having back to back support arrangement from OEM.
13	Conditions of Contract	26	New Clause on Integrity Pact and related terms and conditions to be added as part of RFP	Inclusion of Point No 16- in Page No 26 as part of RFP	16 ADOPTION OF INTEGRITY PACT 16.1 The Pact essentially envisages an agreement between the prospective bidders and the Bank, committing the persons /officials of both sides, not to resort to any corrupt practices in any aspect/ stage of the contract. 16.2 Only those bidders, who commit themselves to the above pact with the Bank, shall be considered eligible for participate in the bidding process. 16.3 The Bidders shall submit signed Pre Contract integrity pact as per the format in Section-VI format 11. Those Bids which are not containing the above are liable for rejection. 16.4 Foreign Bidders to disclose the name and address of agents and representatives in India



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					<p>and Indian Bidders to disclose their foreign principles or associates.</p> <p>16.5 Bidders to disclose the payments to be made by them to agents/brokers or any other intermediary. Bidders to disclose any transgressions with any other company that may impinge on the anti-corruption principle.</p> <p>16.6 Integrity Pact in respect this contract would be operative from the stage of invitation of the Bids till the final completion of the contract. Any violation of the same would entail disqualification of the bidders and exclusion from future business dealings.</p> <p>16.7 The Integrity Pact Agreement submitted by the bidder during the Bid submission will automatically form the part of the Contract Agreement till the conclusion of the contract i.e. the final payment or the duration of the Warranty /Guarantee/AMC if contracted whichever is later.</p> <p>16.8 Integrity Pact, in respect of a particular contract would be operative stage of invitation of bids till the final completion of the contract. Any violation of the same would entail disqualification of the bidders and exclusion from future business dealings.</p> <p>16.9 Integrity pact shall be signed by the person who is authorized to sign the Bid.</p>



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					<div>16.10 The Name and Contact details of the Independent External Monitor (IEM) nominated by the Bank are as under:<div><div>1.Shri. K.Saleem Ali, IPS (Retd) Email: Saleemali53@gmail.com</div><div>2.Shri. Brahm Dutt, IAS(Retd) Email:dutt.brahm@gmail.com</div></div></div> <div>16.11 Change of law / policy / circular relating to Integrity Pact vitiate this agreement accordingly with immediate effect on written intimation.</div>
14	2.5 Offline Submissions	30	OFFLINE SUBMISSIONS In addition to uploading the documents in our e-Tendering portal, Bidders should also submit the following in a sealed envelope, super scribing with the tender Reference number, due date, Name of the Bidder, etc. a) Earnest Money Deposit/Bid Security b) DD towards Cost of bid document	Inclusion of Point No 2.5 C- in Page No 30 as part of RFP	2.5 OFFLINE SUBMISSIONS In addition to uploading the documents in our e-Tendering portal, Bidders should also submit the following in a sealed envelope, super scribing with the tender Reference number, due date, Name of the Bidder, etc. a) Earnest Money Deposit/Bid Security b) DD towards Cost of bid document c) Integrity Pact
15	Format 10 of Sec VI	46	New Clause on Integrity Pact and related terms and conditions	Inclusion of Point No 11- in Page No 46 as part of RFP	Item Description: Integrity Pact



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			to be added as part of RFP		Document to be submitted: Integrity Pact form provided in Annexure III of Notice II as Amendment in Section VI (11).

