

Credit Card GREEN PIN / ATM Screen Flow for Green PIN Generation

Setting Credit Card PIN through ATM Terminals consist 2 steps

Step 1: Generation of OTP

Insert your card in the Indian Bank ATM. Select Bottom option – Generate OTP/Set Pin.

Select “Generate OTP” option.

Customer will be prompted to enter Date of Birth.

Please enter your Date of Birth in DDMMYYYY format.

Six digit OTP Valid for 24 Hours will be sent to your registered Mobile No.

Step 2: Setting of PIN

Again Insert your card in the ATM. Select Bottom Option – Generate OTP /Set Pin.

Select the option “ SET PIN “.

Please enter your Date of Birth (DDMMYYYY) and OTP , which already received via Step 1 on your mobile.

Screen will request you to set your new PIN and confirm the PIN.

After Successful PIN is set , appropriate message will be displayed to customer.

Now you can use this new Credit Card PIN at Point of Sale terminals and Cash Withdrawal at ATMs.

Setting Credit Card PIN through Customer Credit Card Portal Website

Step 1

•Please access Customer Credit Card Portal Website (www.indianbankcreditcard.in). Click First Time Login/Enter the Card details along with Registered Mobile No and E-mail Id (if not registered please mail to us at creditcard@indianbank.co.in).

Step 2

•You will receive OTP to your registered Mobile No. Please enter the OTP in the next screen and set your own user id and password. Now you can log in to the portal with your user id and password.

Step 3

•**Green PIN generation** : After successful log in to the Customer credit card portal, please go to the tab Requests and select Set ATM /POS PIN. Click on the tab and once again you will receive OTP. Enter this OTP in the page and you can set your own new 4 digit PIN for credit card after submitting the page.