| -   | इलाहाबाद ALLAHABAD      |              |            |           |            |              |               |                  |  |  |  |
|---|-------------------------|--------------|------------|-----------|------------|--------------|---------------|------------------|--|--|--|
| <u>Debenture Trustee</u><br>Data of complaints against Debenture Trustee (DTs) to be displayed on website |                         |              |            |           |            |              |               |                  |  |  |  |
|   |                         |              |            |           |            |              |               |                  |  |  |  |
|   |                         | Forward from | Received   |           |            |              |               | Average          |  |  |  |
|   |                         | Previous     | during the | Total     |            | Pending      | at the end of | Resolution time^ |  |  |  |
| SI.No   | Received from           | month        | month      | Pending # | Resolved * | the month ** |               | (in days)        |  |  |  |
|   |                         |              |            |           |            | Pending      | Pending for   |                  |  |  |  |
|   |                         |              |            |           |            | for less     | more than 3   |                  |  |  |  |
|   |                         |              |            |           |            | than 3       | months        |                  |  |  |  |
| 1   | Directly From Investors | 0            | 0          | 0         | 0          | 0            | 0             | NA               |  |  |  |
| 2   | SEBI (SCORES)           | 0            | 0          | 0         | 0          | 0            | 0             | NA               |  |  |  |
|   | Stock Exchanges (if     |              |            |           |            |              |               |                  |  |  |  |
| 3   | relevant)               | 0            | 0          | 0         | 0          | 0            | 0             | NA               |  |  |  |
| 4   | Other Sources (if any)  | 0            | 0          | 0         | 0          | 0            | 0             | NA               |  |  |  |
|   | Grand Total             | 0            | 0          | 0         | 0          | 0            | 0             | NA               |  |  |  |

\*\* Includes total complaints pending as on the last day of the month, if any.

^ Average resolution time is the sum of total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month

| इंडि   | यन बैंक 🜏 Indian B        | ank                   |                        |                         |                   |  |  |  |  |  |
|--|---------------------------|-----------------------|------------------------|-------------------------|-------------------|--|--|--|--|--|
| 4  | হলাहাৰাব্ৰ ALLAHABAD      |                       | _                      |                         |                   |  |  |  |  |  |
|  |                           |                       | Debenture              |                         |                   |  |  |  |  |  |
|  | Data of comp              | laints against Debe   |                        |                         | on their websites |  |  |  |  |  |
| Month -Wise complaints data on Half Yearly basis |                           |                       |                        |                         |                   |  |  |  |  |  |
|  |                           | Carried               |                        |                         |                   |  |  |  |  |  |
|  |                           | forward from          |                        |                         |                   |  |  |  |  |  |
| SI.No  | Month                     | previous<br>month#    | Received               | Resolved                | Pending           |  |  |  |  |  |
| 1  | February - 2024           | 0                     | 0                      | 0                       | 0                 |  |  |  |  |  |
| 2  | March - 2024              | 0                     | 0                      | 0                       | 0                 |  |  |  |  |  |
| 3  | April - 2024              | 0                     | 0                      | 0                       | 0                 |  |  |  |  |  |
| 4  | May - 2024                | 0                     | 0                      | 0                       | 0                 |  |  |  |  |  |
| 5  | June - 2024               | 0                     | 0                      | 0                       | 0                 |  |  |  |  |  |
| 6  | July - 2024               | 0                     | 0                      | 0                       | 0                 |  |  |  |  |  |
|  | Grand Total               | 0                     | 0                      | 0                       | 0                 |  |  |  |  |  |
|  | Trend of                  | annual (Financial Yea | ar) disposal of compla | aints (for 5 years on r | olling basis)     |  |  |  |  |  |
|  |                           | Carried               |                        |                         |                   |  |  |  |  |  |
|  |                           | forward from          |                        |                         |                   |  |  |  |  |  |
| SI.No  |                           | previous Year         | Received               | Resolved                | Pending           |  |  |  |  |  |
| 1  | 2020-21                   | 0                     | 0                      | 0                       | 0                 |  |  |  |  |  |
| 2  | 2021-22                   | 0                     | 0                      | 0                       | 0                 |  |  |  |  |  |
| 3  | 2022-23                   | 0                     | 0                      | 0                       | 0                 |  |  |  |  |  |
| 4  | 2023-24                   | 0                     | 0                      | 0                       | 0                 |  |  |  |  |  |
| 5  | 2024-25 (till 31.07.2024) | 0                     | 0                      | 0                       | 0                 |  |  |  |  |  |
|  | Grand Total               | 0                     | 0                      | 0                       | 0                 |  |  |  |  |  |