

Revision of Service Charges on Immediate Payment Service (IMPS) in Digital Channel (Internet Banking / Mobile Banking) and Introduction of Service Charges for IMPS transactions at Branch Channel W.E.F 01.09.2024

Transaction Slab	Existing Customer Service Charges Excluding GST (Rs)		Revised Customer Service Charges Excluding GST (Rs)	
	Branch	Digital Channels (IB/MB)	Branch	Digital Channels (IB/MB)
From Rs.1 to Rs.1000		Nil	Nil	Nil
From Rs.1001 to Rs.10000	Not Applicable as facility was not available through branches earlier	2.50	3.00	2.50
From Rs.10001 to Rs.25000		5.00	5.00	4.50
From Rs.25001 to Rs.100000		7.50	8.00	7.50
Above Rs.1 Lakh to Rs.2 Lakh		10.00	10.50	10.00
Above Rs.2 Lakh to Rs.5 Lakh		15.00	20.50	20.00