

## **AROGYA RAKSHA MEDICLAIM POLICY**

### **TPA DETAILS**

TPA or Third Party Administrators are automatically allotted as per the zone to which the address belongs, the details of the TPAs are as follows:

#### **North Zone**

##### **Good Health TPA Services Ltd**

Plot No 49, Nagarjuna Hills  
Panjagutta, Hyderabad 500082.  
Email: [customer.care@ghpltpa.com](mailto:customer.care@ghpltpa.com)  
TOLL FREE: 18604253232 | Web: <http://goodhealthtpa.com>

#### **South Zone**

##### **Vidal Health TPA Pvt. Ltd (Formerly TTK Health care Limited)**

'ANMOLPALANI', NO: 88,  
GN.CHETTI ROAD, L2, T.Nagar, Chennai  
E-mail: [help@vidalhealthtpa.com](mailto:help@vidalhealthtpa.com)  
TOLL FREE: 9884604485/18004257575 | Website: [www.vidalhealthtpa.com](http://www.vidalhealthtpa.com)

#### **East Zone**

##### **M/S MEDICARE TPA SERVICES (I) PVT LTD, FLAT NO: 12, Paul Mansions, 6,**

Bishop Lefroy Road, Kolkata 70020  
Tel: 033-40079991, 40079992, 40079993 FAX: 033-22808111  
Helpline: 09830885029, 09830333865 | E-mail: [medicaretpa@medicare.co.in](mailto:medicaretpa@medicare.co.in)  
TOLL FREE: 18003453339 | Web: [www.medicaretpa.com](http://www.medicaretpa.com)

#### **West Zone**

##### **MEDSAVE HEALTHCARE (TPA) LTD**

265, ENGINEER BUILDING 3RD FLOOR  
ABOVE PARSEE DAIRY FARM  
S.G. MARG,(PRINCESS STREET)  
MUMBAI 400002  
Tel: 022-40369818,022-40369819,022-40369820 FAX:022-40369821|022-22094221  
Helpline: 09830885029,09830333865 | E-mail: [mhclmumbai@medsave.in](mailto:mhclmumbai@medsave.in)  
TOLL FREE: 1800111142 | Web: [www.medsave.in](http://www.medsave.in)

#### **ID Cards**

**Option 1** – Branch / Customer has to download E-card from web portal after around 10-15 days. The customer can affix his colour photographs on this E-card. This E-card is as valid as a physical photo ID card

**Option 2** - In case customer insists for physical photo ID card, then soft copy application form containing colour photographs to be sent through email to [basc@indianbank.co.in](mailto:basc@indianbank.co.in), so as to enable us to forward the same to concerned TPA, which in turn will generate the card & send to customer directly